THIS TARIFF NO. 6 REPLACES TARIFF NO. 5 IN ITS ENTIRETY

KENTUCKY TELECOMMUNICATIONS TARIFF

applicable to

Regulations, Rates and Charges Applying to the Provision of Reseller and Facilities-Based Competitive Local Exchange Carrier Services within the Commonwealth of Kentucky

provided by

PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a CrossConnect

This tariff ("Tariff") contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed resold and Facilities - based local exchange telecommunications Services provided by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a CrossConnect within the Commonwealth of Kentucky. PURS FARTER OF FROM MAISSON Kentucky Public Service Commission ("Commission"). Copies may be inspected during normal business hours at Company's principal place of business, 100 Commercial Drives Farter during normal Commercial Drives Farter during normal Pursuant TO 807 KAR 5:011

Issued: May 3, 2005

Issued by:

Bernie Stevens, President 100 Commercial Drive Fairfield, OH 45014

Executive Director

Effective: May 23, 2005

SECTION 9 (1)

CHECK PAGE

The Title Page and Pages 1 through 134 inclusive of this Tariff are effective as of the date shown at the bottom of the respective Page(s). Revised Pages as named below contain all changes from the original filing that are in effect on the date listed.

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EXPLANATION OF SYMBOLS

When changes are made in any price list page, a revised page will be issued replacing the price list page affected. Changes will be identified on the revised page through the use of the following symbols.

- (C) Identifies a changed regulation.
- (D) Identifies a discontinued rate or regulation.
- (I) Identifies an increase in rate.
- (M) Identifies a move in the location of text.
- (N) Identifies a new rate or regulation.
- (R) Identified reduction in rate.
- (T) Identifies a change in text only.

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TARIFF FORMAT

- A. Page Numbers. Page numbers appear in the upper right hand corner of the pages. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.
- **B.** Page Revision Numbers. Revision numbers also appear in the upper right comer of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.
- **C. Paragraph Numbering Sequence.** There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following sequence:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.I 2.1.1.A.I(a) 2.1.1.A.I(a)(i) 2.1.1.A.I(a)(i)(a)

D. Check Pages - When a Tariff filing is made with the Commission, an updated Check Page accompanies the Tariff filing. The Check Page lists the pages contained in the Tariff with a cross-reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff User should refer to the latest Check Page to find if a particular page is the most current on file with the Commission.

1 GAG

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SECTION 1 – DEFINITIONS AND ABBREVIATIONS

Certain terms used generally throughout this tariff are defined in this Section 1. Other terms having reference only to a specific Service offered by the Company may be defined in the sections applicable to that Service.

- **1.1. Access Line**: A circuit providing Exchange Service between a Customer's standard network interface and a serving switching center.
- **1.2. Applicant:** The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to the Company for Services provided pursuant to this tariff.
- **1.3. Authorized User:** A person, firm, corporation or other legal entity authorized by the provider of Service to use the Service being provided.
- **1.4. Basic Local Exchange Service**: Service that includes the following:
 - Single-party Service;
 - Voice grade access to the public switched network;
 - Support for local use;
 - Dual tone multifrequency signaling (touch-tone);
 - Access to emergency Services (E911);
 - Access to operator Services;
 - Access to Interexchange Services;
 - Access to directory assistance; and
 - Toll limitation Services.
- **1.5. Business Customer**: A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.
- **1.6. Business Service:** Service will be classified as Business Service if:
 - A. The Service is used primarily or substantially for a paid commercial, professional or institutional activity; or
 - B. The Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
 - C. The Service number is listed as the principal of only in the Service number is listed as the principal of only in the Service number is listed as the principal of only in the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the principal of the Service number is listed as the Service number is listed as
 - D. The Service is used to conduct promotions, solicitations, 5/2 3/2015 tresearch for which compensation or reimbursement is paid Poliphi Middle 807 KAR 5:011 SECTION 9 (1)

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- **Called Station**: The terminating point of a call (i.e., the called number). 1.7.
- 1.8. Carrier: An entity certified by the Kentucky Public Service Commission (PPUC) to provide telecommunications Services within the Commonwealth of Kentucky. Companies providing telecommunications services but for which certification is not required by PUCT are also included in this definition.
- Central Office: A switching unit, in one location of a telecommunications system 1.9. providing Service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one Central Office may be located in the same building.
- 1.9. Class of Service: The term used in describing Exchange Service with respect to the character of use to be made of such Service. The Company furnishes two classes of Service: residence and non-residence. The classification of a Customer's Service as Business or Residential is determined by these regulations which define the character of use for rate purposes.
- 1.10. Commission: The Kentucky Public Service Commission
- Company: PNG Telecommunications, Inc. d/b/a PowerNet Global Communications 1.11.
- 1.12. Customer: The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone Service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.
- Customer Premises: A location(s) designated by the Customer for the purposes of 1.13. connecting to Company's Services.
- Direct Inward Dial: A Service attribute that routes incoming calls directly to 1.15. Stations, by-passing a central answering point.

The publication in alphabetical directory published by an 1.16. **Directory Listing:** incumbent LEC of information relative to a subscriber's telephone number, by which telephone Users are enabled to ascertain the telephone number of a desired telephone

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- **1.15. Disconnect or Disconnection**: The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.
- **1.16. End User**: Any person, firm, corporation, partnership or other entity that uses the Services of PNG under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the Services utilized are accepted and paid by another Customer.
- **1.17. Exchange:** A basic unit for the administration of communication services in a specified area, called the exchange area. It usually consists of one or more Central Offices together with the associated plant used in furnishing communication service in that area.
- **1.18. Exchange Area:** The territory included within the boundaries of an exchange, as shown on maps on file with the Kentucky Public Service Commission
- **1.19. Exchange Service:** The furnishing of telecommunications Service to individual residence and Business Customers within a specified geographical area for local calling and access to the message toll network.
- **1.20.** Facility(ies): Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels Lines
Apparatus Devices
Equipment Accessories
Communications paths Systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

1.21. Facilities Based Carrier: A company owning or leasing equipment or facilities for the purpose of providing telecommunications services to the public.

1.22. Grade of Service: The term used in describing Exchange Service with respect to the number of Customers which may be connected to a line. The Company furnishes the following grades of Service: individual and PBX Trunks:

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- **1.23. Holidays**: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.
- **1.24. Initial Contract Period:** The minimum length of time for which a Customer is obligated to pay for Service whether or not retained by the Customer for such length of time.
- **1.25. InterLATA Toll Service:** A toll Service provided for the purpose of making InterLATA calls.
- **1.26. InterLATA:** A term used to describe Services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.
- **1.27. IntraLATA Toll Service:** A toll Service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.
- **1.28. IntraLATA:** A term used to describe Services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.
- **1.29. Joint User:** An individual, partnership, association or corporation sharing a Customer's Exchange Service according to the provisions of this tariff for such shared use.
- **1.30. Kbps:** Kilobits per second, which denotes thousands of bits per second.
- 1.31. Local Access and Transport Area (LATA): A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communication services.
- **1.32. Local Calling Area**: One or more rate centers within which a Customer can place calls without incurring long-distance (toll) charges.

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- **1.33.** Local Exchange Carrier: A company that furnishes Local Exchange telecommunications Service.
- **1.34.** Local Exchange Service: The furnishing of telecommunications Service to individual Residence and Business Customers within a specified geographical area for Basic Local Exchange Service.
- **1.35. Local Service Area:** The area within which a Customer may make calls without payment of message toll charges. A Local Service Area may include one or more Exchange Areas of the Company or of other telephone companies.
- **1.36. Non-Recurring Charge:** A one-time charge, such as the installation charge, associated with certain installations, change or transfer of services, either in lieu of or in addition to monthly recurring charges.
- 1.37 PBX Trunk: A class of Exchange Service used when connecting switching equipment located at the Customer's Premises to the Central Office.
- **1.38. Person-to-Person:** A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.
- **1.39. Premises:** The building, or portion or portions of a building, occupied at one time by a Customer either as a residence or for business use.
- **1.40. Residence Location:** A place in which a person actually lives continuously and which is considered to be the person's home.
- **1.41. Residential Customer:** A Residential Customer is a person to whom telecommunications Services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.
- **1.42. Residential Service:** Service will be classified as Residential Service if none of the conditions of Business Service preceding apply, and:

A. The use of the Service is primarily and substantially of a social or domestic nature, and

B. Service is located in a residence or, in the case of a Sin process and residence Premises, the Service is located in a bona fide residence planters of such Premises while Business Service is located in the business are pursuant to 807 KAR 5:011

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- **1.43. Service(s)**: The intrastate telecommunications Services that Company offers pursuant to this Tariff.
- **1.44. Service Surcharge:** An additional sum added to the usual amount or cost.
- **1.45. Station:** Telephone equipment from or to which calls are placed.
- **1.46. Shared Tenant Service:** The resale or sharing of Local Exchange Service in a multitenant single building, or a contiguous complex of buildings under common ownership or management, or business and individual and PBX Trunks and semipublic Service.
- **1.47. Telecommunications Relay Service (TRS)**: Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.
- **1.48. Toll Message:** A communication between a calling Station and Station located in a different Local Service Area.
- **1.49. Trunk:** A communications path connecting two switching systems in a network used in the establishment of an end-to-end connection.
- **1.50. User:** A Customer or any other person authorized by the Customer to use Service provided under this Tariff.

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SECTION 2 – REGULATIONS

2.1. APPLICATION OF TARIFF

This Tariff sets forth the Services, offerings, rates, terms and conditions applicable to PNG Telecommunications, Inc.'s furnishing of Kentucky intrastate communications Services, specifically, competitive Local Exchange Services, Custom Calling Features, and Bundled Local Exchange, Long Distance and Custom Calling Features Services.

AVAILABILITY OF EQUIPMENT OR FACILITIES 2.2.

The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary Facilities and is limited to the capacity of the Company's Facilities as well as Facilities the Company may obtain from other Carriers, from time to time, to furnish Service as required at the sole discretion of the Company. The Company reserves the right to limit or allocate the use of existing Facilities, or of additional Facilities offered by the Company when necessary because of lack of Facilities or due to some other cause beyond the Company's control.

2.3. TERMS AND CONDITIONS OF SERVICE

- Minimum Billing Period Except as otherwise provided herein, Service is provided 2.3.1. and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have 30 days. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein.
- Service Orders Customers may be required to enter into written Service Orders 2.3.2. which shall contain or reference the name of the Customer, a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the terms and conditions in this tariff.
- Service Renewal At the expiration of the initial term specified in the applicable 2.3.3. Service Order, or in any extension thereof, Service shall continue on a month-tomonth basis at the then current tariff rates until terminated by either the Customer or the Company pursuant to the provisions of this Tariff Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service

Order and this tariff prior to termination. The rights and obligations which will be a supply the supply of the su nature extend beyond the termination of the term of the Service Diter shall survive

such termination.

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Bernie Stevens, President 100 Commercial Drive Fairfield, OH 45014

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- 2.3. TERMS AND CONDITIONS OF SERVICE, Continued
- 2.3.4. Governing Law - This Tariff shall be interpreted and governed by the laws of the Commonwealth of Kentucky without regard for the Commonwealth's choice of law provisions.
- 2.3.5. Interference by Other Carriers - Another telephone company must not interfere with the right of any person or entity to obtain Services directly from the Company.
- 2.3.6. **Telephone Numbers** - The Customer has no property right in the telephone number which is assigned by the Company nor any right to continuance of Service through any particular Central Office, and the Company reserves the right to change the telephone number or the Central Office designation, or both, of a Customer whenever it deems it necessary to do so in the conduct of its business.
- 2.3.7. Company Provided Equipment - The Customer agrees to operate any equipment provided by the Company in accordance with instructions of the Company or the Company's agents. Failure to do so will void Company liability for interruption of Service and may make the Customer responsible for damage to the equipment. The Company is not liable for interruption of Service due to any failure of Customer Premises equipment provided by the Company or the Customer. The Customer agrees to return all Company-provided equipment to the Company within 5 days of termination of the Service in connection with which the equipment was used. The equipment shall be in the same condition as when delivered to the Customer, normal wear and tear excepted. The Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.
- 2.3.8. Notification of Service Affecting Activities - The Company will provide the Customer reasonable notification of Service affecting activities that may occur in the normal operation of its business. Such activities may include but are not limited to. equipment or Facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' Services. No specific advance notification period is applicable to all Service activities. The Company will work cooperatively with Customers to determine the reasonable notification requirements. With some emergency or unplanned conditions which affect Service, notification to the PUBLIC SERVICE COMMISSION

Customer may not be possible.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company

- Generally The liability of the Company for damages arising out of the A. furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these Services or damages arising out of the failure to furnish the Service whether caused by acts or omissions by the Company or any third parties, shall be limited to the extension of allowances for interruption of Service as set forth in Section 2.8. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. THE COMPANY WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES TO CUSTOMER, OR OTHERS USING THE SERVICE SUPPLIED TO CUSTOMER BY THE COMPANY. AS A RESULT OF ANY COMPANY SERVICE, EQUIPMENT, OR FACILITIES, OR THE ACTS, OMISSIONS, NEGLIGENCE OF THE COMPANY'S EMPLOYEES, AGENTS, OR SUPPLIERS.
- B. Circumstances Beyond the Company's Control The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the Unites States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing Service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- C. Acts of Other Entities The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers Facilities or equipment used for or with the Services the Company offers, or (b) for the acts or omissions of other Carriers or warehousemen.
- D. Acts of the Customer The Company shall not be liable for any damages or losses due to the fault of negligence of he Customer, its employees, agents, or suppliers, or due to the failure of malfunction of Customer-provided equipment or Facilities. This limitation of liability also pertains to Customer Premises equipment purchased or leased from the Company by the Customer.
- E. Loss, Destruction or Damage The Company shall not be liable for any, loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- F. Indemnification Notwithstanding the Customer's obligations as set forth in Section 2.4, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorney's fees) by the Customer or by others authorized by it to use the Service against any claim, loss or damage arising directly or indirectly from Customer's use of Services furnished under this Tariff, including:
 - I. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's Service; or
 - II. patent infringement claims arising from combining or connecting the Service offered by the Company with apparatus and systems of the Customer or others; or
 - III. all other claims arising out of any act or omission of the Customer or others, in connection with any Service provided by the Company pursuant to this tariff.
- G. Limitations of Damages and of Period for Bringing Claims The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no even exceed sums actually paid to he Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the Service related to the claim is rendered.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- H. Express and Implied Warranties THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- I. Liability for Acts of Other Carriers or Companies The Company shall not be liable for any act or omission of any other company or companies supplying a portion of the Service, or for damages associated with Service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, Facilities or services which are interconnected with Company Services.
- J. Liability for Transmission Errors The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the Service of he Company, (1) caused by Customer-provided equipment (except where a contributing cause is he malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of Service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- K. Disconnection of Service The Company shall not be liable for the Disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such Disconnection of Service complied with the applicable rules and regulations; or
- L. Violations The Company shall not be liable for violations of the obligations of the Customer under this Tariff; or
- M. Interruption The Company shall not be liable for the interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- N. Unlawful Acts The Company shall not be liable for unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- O. Disclosure The Company shall not be liable for misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- P. Fees The Company shall not be liable for fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or
- Q. Caller ID Blocking The Company shall not be liable for any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or

R. Unauthorized Use - The Company shall not be liable for any unauthorized use of the Service provided to Customer.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- S. Service Installation and Operation The Company does not guarantee nor make any warranty with respect to Service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of Service furnished by the Company at such locations.
- T. Connection to the Company's Network - The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights of way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's Service, that the signals emitted into the Company's network are of the proper mode, band-width, power data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade Service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's Service without liability.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

Liability of Company, Continued 2.3.9.

- U. Emergency 911 Number Service - With respect to emergency 911 number Service:
 - This Service is offered solely as an aid in handling assistance calls in T. connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suites or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and Facilities furnishing this Service.
 - Neither is the Company responsible for any infringement or invasion II. of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 Service features and the equipment associated therewith, or by any Services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

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Fairfield, OH 45014

100 Commercial Drive

Executive Director

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- V. Directory Listings The Company's liability arising from errors or omissions in Directory Listings shall be limited to the actual cost to the Customer for the Directory Listing during a given period of time. There is no liability to the Company and there will be no recovery by a Customer for loss of business to a Customer for errors or omissions in Directory Listings.
 - I. Private and Semi-Private Listings In conjunction with private and semi-private listing Services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be divulged.
 - II. Non-Published Listings and Emergency Calls When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such government authority. By subscribing to Service under this Tariff, the Customer acknowledges and agrees with the release of information under the provisions as described above.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.10. Provision of Equipment and Facilities

A. Generally

- I. Commencement of Service The Company shall use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of this Tariff and conditioned upon compliance by the Customer with those provisions. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer
- II. Maintenance of Facilities The Company shall use reasonable efforts to maintain Facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any Facilities installed by the Company except upon the written consent of the Company.
- III. Use of Customer Premises Equipment Equipment installed at the Customers Premises for use in connection with the Services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- IV. Customer-Provided Equipment -The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the Facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Facilities offered under this tariff and to the maintenance and operation of such Facilities. Beyond this responsibility, the Company shall not be responsible for the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-

provided network control signaling equipment.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

- **2.3.11. Non-Routine Installation** At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such case, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- **2.3.12. Ownership of Facilities** Title to all Facilities provided in accordance with this tariff remains in the Company, its agents or contractors.
- **2.3.13. Use of Service** Service is furnished for use by the Customer and may be used only by others as specifically provided elsewhere in this Tariff.
- **2.3.14. Unlawful Use of Service** Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. The Company shall refuse to furnish Service to an Applicant or shall disconnect the Service of a Customer when:
 - A. an order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the Service is prohibited by law; or
 - B. the Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any Service or Facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law.
 - C. Termination of Service shall take place after reasonable notice is provided the Customer, or as ordered by the Court. If communications Facilities have been physically disconnected by Law Enforcement Officials at the Premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the Customer, and agreement to pay charges for restoration of Service and other applicable Service Charges, the Company shall promptly restore such ServicePUBLIC SERVICE COMMISSION

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

- **2.3.15. Obscenity** Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy, or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (e.g., 900 or 999 service).
- **2.3.16. Impersonation** Service shall not be used to impersonate another person with fraudulent or malicious intent.
- **2.3.17. Harassment** Service shall not be used to call another person so frequently or at such times of day or in any manner so as to annoy, abuse, threaten, or harass such other person.
- **2.3.18. Fraudulent Use** Service shall not be used to transmit a message or to otherwise give or obtain information without payment of the charges applicable to such use.)
- 2.3.19. Interference with or Impairment of Service Service shall not be used in any manner which interferes with other persons in the use of their Service, prevents other persons from using their Service, or otherwise impairs the quality of Service to other Customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others impairing the Service of others.
- **2.3.20. Subscribing to Adequate Service** If a Customer's use of Service interferes unreasonably with the Service of other Customers, the interfering Customer will be required to take Service in sufficient quantity or of a different class or grade.
- 2.3.21. Telephone Solicitation by Use of Recorded Messages Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

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2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.22. Common Receptionist - A Business Customer may extend Service capable of two-way communication to the location of another Business Customer for the purpose of performing clerical services which include the answering and originating of telephone calls. All regulations governing use of Service and the charges normally associated with the equipment and channels involved are applicable.

2.3.23. Service Used Without Payment

The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.3.24. Rights and Titles Remain with Company

Except as provided by law, Commission regulations or the Federal Communications Commission's regulations, the Customer obtains no property right or interest in the use of any specific type of Facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

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2.4. OBLIGATIONS OF THE CUSTOMER

2.4.1. Generally

- A. Payment of Bills and Charges
 - I. The Customer shall be responsible for the payment of all applicable charges pursuant to this Tariff;
 - II. The Customer is responsible for the payment of charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
 - III. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- B. Damage to Company Facilities or Equipment The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's Facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

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2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

- C. Resources for Operation of Customer Premises Equipment The Customer shall be responsible for providing, at no charge to the Company and as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company Facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises.
- D. Rights of Way The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of all cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the Customer's equipment space. Any costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided Facilities, shall be borne entirely by, or may be charged to the Customer by the Company.
- E. Working Conditions The Customer shall be responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's Facilities and equipment. The Customer may be required to install and maintain Company Facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

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2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

- F. Compliance with Regulations The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- G. Compliance with Law The Customer shall be responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company Facilities and equipment in any Customer Premises or the rights of way for which the Customer is responsible under Section 2.4.1(D) above; and granting or obtaining permission for the Company's agents or employees to enter the Premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of Service as stated herein, removing the Facilities or equipment of the Company.
- H. Liens or Encumbrances The Customer shall be responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or Facilities or Customer-Premises equipment leased by the Customer from the Company.
- I. Access to Customer-Premises Equipment The Customer shall be responsible for making Company Facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in Service will be made for the period during which Service is interrupted for such purposes.
- J. Unauthorized Use The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

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Fairfield, OH 45014

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2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

- K. Identification
 - I. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
 - II. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.
- **2.4.2. Claims** With respect to any Service or Facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:
 - A. any loss, destruction or damage to the property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, but not limited to, use of the Company's Services and Facilities in a manner not contemplated by the agreement between the Customer and the Company.
- **2.4.3. Relationship** A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

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Issued by:

Bernie Stevens, President 100 Commercial Drive Fairfield, OH 45014 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 5/23/2005

PURSUANT TO 807 KAR 5:011

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2.4. OBLIGATIONS OF THE CUSTOMER, Continued

- Station Equipment The Customer is responsible for providing and maintaining any 2.4.4. terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a Service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a Service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for Service interruptions as set forth in Section 2.8 following is not applicable. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and Facilities is compatible with such equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- 2.4.5. Interconnection of Facilities Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing Local Exchange Service and the channels, Facilities, or equipment of others may be provided at the Customer's expense. The Company's Services (as detailed in Section 3 of this Tariff) may be connected to the services or Facilities of other communications Carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications Carriers which are applicable to such connections. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff.

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2.4. **OBLIGATIONS OF THE CUSTOMER**, Continued

Inspections - Upon reasonable notification to the Customer, and at a reasonable time, 2.4.6. the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this Section 2.4 and elsewhere in this Tariff, for the installation, operation, and maintenance of Customerprovided Facilities and equipment to Company-owned Facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect it s Facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer equipment must meet.

2.4.7. Company-Provided Equipment and Facilities

- A. Damage to Company Facilities or Equipment - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- B. Return of Equipment - Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

OF KENTUCKY **EFFECTIVE** 5/23/2005

> **PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

PUBLIC SERVICE COMMISSION

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Bernie Stevens, President 100 Commercial Drive

Executive Director

Issued by:

Issued: May 3, 2005

Fairfield, OH 45014

2.5. ESTABLISHMENT OF SERVICE

The following general regulations are applicable in addition to regulations, rates and charges specified in other sections of this Tariff. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for Service to that extent, without further notice.

- Applications for Service The Company will accept applications for Service 2.5.1. verbally or in writing on forms supplied by the Company. Orders will be accepted from a Customer's duly authorized agent upon demonstration of such agent's authority in a form satisfactory to the Company.
- Establishing Credit The Company, in order to assure the payment of its charges for 2.5.2. Service, will require Applicants and Customers to establish and maintain acceptable credit. The establishment or re-establishment of acceptable credit as provided in this Section shall not relieve the Applicant or Customer from compliance with the other provisions of this Tariff as to the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of Service for failure to pay bills due for Service furnished.
 - Residence Service Applicants Residence Service Applicants may establish A. credit in one of the following ways:
 - I. Credit Evaluation Process - The Applicant responds in a manner satisfactory to the Company to a set of standard questions, known as the Credit Evaluation Process (CEP). The Applicant may be required to provide proof in support of these responses.
 - Cash Deposit The Applicant pays a cash deposit to the Company in II. accordance with Section 2.5.3 below.
 - Written Guarantee The Applicant provides a sufficient written III. guarantee of payment for Service by a guarantor satisfactory to the Company. The Company will not demand a guarantee from any Customer ready and willing to make a cash deposit.

В. credit by meeting the requirements of the Blokopsier Bitsing Milleston Evaluation Plan or the requirements of Subsection (A) QEVENTUCKY

Business Service Applicants - Business Service Applicants may establish

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2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.2. Establishing Credit, Continued

C. Service During Verification of Credit - During the verification of an Applicant's credit, the Company will permit Service to be installed upon deposit by the Applicant of an amount equal to applicable Service charges and initial non-recurring charges applicable for Service installation plus the estimated amount of the Applicant's bill based upon one month's Service. Such advance payment will be credited to the Applicant's Service account but does not relieve the Applicant of his responsibility to subsequently establish credit. If credit is not established, the Company may disconnect Service not sooner than seven (7) days after delivery or nine (9) days after mailing written notice of intention to disconnect. When a Customer's Service has been disconnected in accordance with the above, Service will not be reconnected until the Customer has established credit.

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2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.3 **Customer Deposits**

- A. When a Deposit May Be Required - The Company may require a deposit in the following circumstances:
 - T. for new Service only if the Customer has an outstanding bill from previous telephone Service and the bill is not in dispute.
 - II.as a condition for restoration of Service that has been discontinued.
 - III. as a condition of subsequent Service.
- Amount of Deposit The amount of a deposit (U.S. Currency) which an В. Applicant may be required to pay to the Company as a means of establishing credit shall be determined as follows:

Applicant Type

- T. Business - An amount not to exceed the sum of two (2) month's average billing based on a twelve (12) month period for that class and type of Service and the applicable rates for the Customer's exchange.
- Residence An amount not to exceed the sum of two (2) month's П. average billing based on a twelve (12) month period for that class and type of Service and the applicable rates for the Customer's exchange.
- C. Recalculation of Deposits - If PNG will or may retain a deposit for more than eighteen (18) months, it shall notify Customers in writing that, at the Customer's request, the deposit will be recalculated every eighteen (18) months based on actual usage of the Customer. The notice of deposit recalculation shall be included either on the Customer's application for Service or on the receipt of deposit, or may be included annually with or on Customer bills. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten (10) dollars for Residential

Customers or more than ten (10) percent for Business Customers, from the deposit calculated on actual usage, then the UBILIG STERNIE CAMINISE ON collection and may collect any underpayment.

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ESTABLISHMENT OF SERVICE, Continued 2.5.

Customer Deposits, Continued 2.5.3

- Interest to be Paid on Deposits Interest at the percentage rate determined by D. the Commission compounded annually shall be paid by the Company on all deposits for the purpose of establishing credit, but in no case shall interest be allowed for a period extending beyond the date of refund or the date Service is terminated, whichever is earlier. Interest shall be computed from the date of payment of the deposit and shall be paid to the Customer 1) by credit to the Customer's account annually; 2) by payment, no more than once in any twelve (12) months period, when requested by the Customer; or 3) by adding the accrued interest to the amount of the of the deposit at the time such deposit is refunded or applied to an unpaid bill of the Customer in accordance with Section 2.5.3 (E) following.
- Refund or Application of Deposits The Company will refund deposits, E. within twelve months, including accrued interest, in any of the following circumstances:
 - I. when all of the following conditions occur:
 - (a) the Customer has paid any past due bill for Service owed to the Company,
 - (b) Service has not been discontinued for nonpayment of an amount greater than or equal to the amount of the Customer's deposit,
 - The Customer has not paid late three times or more, (c)
 - the Company has no that the Customer used a device or (d) scheme to obtain Service without payment.
 - II. the Customer establishes credit by other means in accordance with section 2.5.2 preceding;

III.

the Service is terminated and the bills are Blaid is FRIVIGE COMMISSION OF KENTUCKY **EFFECTIVE**

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2.5. ESTABLISHMENT OF SERVICE, Continued

- 2.5.3 Customer Deposits, Continued
 - E. Refund or Application of Deposits, Continued
 - IV. the Applicant cancels his application for Service and any charges incurred are paid in full; or
 - V. timely payment by the Customer of all proper charges for telephone Service for a period of six successive months. Payment shall be deemed timely if made prior to the issuance of a notice of discontinuance of Service for nonpayment in four of the preceding six months and if there has been no discontinuance of Service for nonpayment during the same period.
- **2.5.4 Obligation to Provide Service** The Company's obligation to furnish Service is dependent upon its ability to secure sufficient and suitable services and facilities from underlying Facilities-Based Carriers.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 5/23/2005

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2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.5 Refusal or Termination of Service

The Company may refuse to provide or terminate Service under the following conditions:

A. Previous Indebtedness

The Company will not be required to furnish new service to any Customer who is indebted to the Company for service furnished or other tariffed charges until that Customer has paid his indebtedness.

B Refusal or Termination With Ten (10) Days Advance Notice

The Company may refuse or terminate service with ten (10) days' advance Customer notice, in compliance with Section 2.7.3 of this tariff, for the following reasons:

- 1. For noncompliance with the Company's tariffed rules or the Commission's regulations. The Company will make a reasonable effort to obtain customer compliance prior to issuing Customer notice.
- 2. When a Customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of Company property, the Company may terminate or refuse service. Such action will be taken only when corrective action negotiated between the Company and Customer has failed to resolve the situation.
- 3. The Company may refuse or terminate service to a Customer if the customer does not comply with state, municipal or other codes, rules and administrative regulations applying to such service. Ten (10) days' advance notice is required unless the Company is ordered to terminate immediately by a governmental official.

4. Failure to Pay Deposit - Service may be refused or discontinued if payment of requested deposits is not intellected SERVICE COMMISSION

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2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.5 Refusal or Termination of Service, Continued

- C. Refusal or Termination Without Advance Notice
 - 1. The Company may refuse or terminate service without advance notice if a dangerous condition relating to the Company's service, which could subject any person to imminent harm or result in substantial damage to the property of the utility or others, is found to exist on the customer's premises. The Company will notify the customer immediately in writing and, if possible, orally of the reasons for the termination or refusal. Such notice will be recorded by the Company and will include the corrective action to be taken by the customer or Company before service can be restored or provided. However, if the dangerous condition can be effectively isolated or secured from the rest of the system, the Company need discontinue service only to the affected portion of the system.
 - 2. The Company may terminate service to a customer without advance notice if it has evidence that a Customer has obtained unauthorized service by illegal use or theft. Within twenty-four (24) hours after such termination, the Company will send written notification to the Customer of the reasons for termination or refusal of service upon which the Company relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission. This right of termination is separate from and in addition to any other legal remedies which the Company may pursue for illegal use or theft of service. The Company will not be required to restore service until the Customer has complied with all tariffed rules of the Company and laws and administrative regulations of the Commission.
- D. When termination requirements do not apply The termination notice requirements of this subsection shall not apply if termination notice requirements to a particular Customer or Customers are otherwise dictated by the terms of a special contract between the Company and Customer which has been approved by the Commission.

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2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.6. Use of Service

- A. Customer Service Customer Service is furnished for use by the Customer, the Customer's family, employees or representatives, persons residing in the Customer's household, or guests of the Customer. Subject to the applicable provisions of this tariff, Customer Service may also be extended to include the following:
 - I. Joint Users
 - II. Guests and tenants of hotels, motels, hospitals, apartment houses and apartment hotels
 - III. Members of a club
 - IV. Persons temporarily subleasing a Customer's residential Premises
 - V. Patrons of Business Customers who resell or share their Service or equipment.
 - VI. Business Service of a Customer may also be furnished for use in connection with composite data service and overseas telecommunications services.

2.5.7. Transfers and Assignments

A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the Service or any rights associated with the Service without the written consent of the Company.

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2.6. PAYMENT FOR SERVICE

- 2.6.1. Customer Responsibility The Customer is required to pay all charges for Service in accordance with the Company's billing and collection practices. The Customer will be held responsible for all charges for Service rendered in connection with local or Toll Messages placed from his or her Station and in connection with Toll Messages received at his or her Station on which the charges have been reversed with the consent of the person called.
- **2.6.2. Billing Period** The billing period shall be one month. Every month shall be considered to have thirty (30) days.
- **2.6.3. Call Information** Detailed call information, such as the time at which the call was made, and its destination will not be generally provided other than for long-distance telecommunications message Service.
- **2.6.4. Adjustment of Charges for Service Interruptions** Charges on a bill issued to a Customer whose Service has been interrupted at some time during the relevant billing period will be adjusted according to the regulations set forth in section 2.8 of this Tariff.
- **2.6.6. Dishonored Checks** When a Customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the Customer's account or similar reasons, a return check charge may be applied in an amount not to exceed that allowed by applicable state law, as contained in the Kentucky Code. PNG charges \$15 (fifteen dollars) for all dishonored payments.

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2.6. PAYMENT FOR SERVICE, Continued

- 2.6.7. Delinquent Bills For all purposes relating to late payment or non-payment of bills, including imposition of late payment charges and discontinuance of Service, a Customer's account shall be considered delinquent if payment in full (except for disputed amounts) for any bill sent to the Customer is not received by the Company within thirty (30) days of the after the mailing date of the bill. The Customer shall be presumed to have received the bill twenty (20) days after the date of mailing or, if the bill is delivered rather than mailed, on the date of delivery. If the last calendar day for remittance falls upon a day when the offices of the Company regularly used for the payment of Customer bills are closed to the general public, the final payment date shall be extended through the next business day.
- **2.6.8.** Late Payment Charges A late payment charge of 1.5% per month shall apply to amounts shown on a monthly bill for Service which remains unpaid after the date due, except that the charge is not applicable in the following conditions:
 - A. Disputed Amounts The charge does not apply to amounts which are in dispute at the time the late payment charge would otherwise be applied.
 - B. Taxes The charge does not apply to Federal excise taxes or any other taxes levied by law directly on the Customer.

The penalty may be assessed only once on any bill for rendered Services. Any payment received shall first be applied to the bill for Service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

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2.7. TERMINATION OF SERVICE

2.7.1 **Termination of Service**

Issued by:

A. The Company may terminate its Customer's local or Local Toll Service for any of the reasons stated in Section 2.5.5 of this Tariff and for nonpayment of service as set forth below.

Termination for Nonpayment В.

- The Company may terminate service at a point of delivery for 1. nonpayment of charges incurred for Service at that point of delivery.
- 2. When proposing to terminate Customer service for non-payment, the Company will mail or otherwise deliver to that Customer five (5) days' written notice of intent to terminate. Under no circumstances will the Company terminate service before twenty (20) days after the mailing date of the original unpaid bill.

2.7.2 Conditions Under Which Service May Not Be Terminated

The Company will not terminate Service to a Customer if the following conditions exist:

- If payment for services is made. If, following receipt of a termination notice for A. nonpayment but prior to the actual termination of service, there is delivered to the Company payment of the amount in arrears, service shall not be terminated.
- If a payment agreement is in effect. Service will not be terminated for В. nonpayment if the Customer and the Company have entered into a partial payment plan in accordance with the Commission's regulations and the Customer is meeting the requirements of the plan.
- If a medical certificate is presented. Service will not be terminated for thirty (30) C. days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The Company may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan in accordance with the Commission's regulations. The Company will not require a new deposit from a Customer to avoid termination of service to a thirty (30) day

period who presents to the utility a medical certificate certified in weiting by a physician, registered nurse or public health officer.

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Executive Director

5/23/2005

2.7. TERMINATION OF SERVICE, Continued

2.7.3. Advance Termination Notice

- A. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the Customer. The termination notice will be in writing, distinguishable and separate from any bill.
- B. Contents of Termination Notice

The termination notice will plainly state:

- 1. the reason for termination;
- 2. that the termination date will not be affected by receipt of any subsequent bill; and
- 3. and that the Customer has the right to dispute the reasons for termination.
- C. When termination requirements do not apply The termination notice requirements of this subsection shall not apply if termination notice requirements to a particular Customer or Customers are otherwise dictated by the terms of a special contract between the Company and Customer which has been approved by the Commission.

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2.8. ALLOWANCES FOR INTERRUPTIONS OF SERVICE

- Credit for Interruptions When the use of Service or Facilities furnished by the 2.8.1. Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the Facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to the interruption will be allowed for the Service and Facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a Service, Facility or circuit to be inoperative but declines to release it for testing and repair it is considered to be impaired, but not interrupted.
 - A. Calculation of Credit - For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those Facilities on the interrupted portion of the circuit will receive a credit. The Customer will receive a credit of one thirtieth of the monthly rate for each of the first three 24 hour periods during which Service is The Customer will receive a credit of two thirtieths of the monthly rate for each subsequent 24 hour period.
 - Restrictions on Allowance No credit allowance will be made for: B.
 - I. interruptions due to the negligence or willful act of the Customer, Authorized-User or Joint-User, including but not limited to noncompliance with the provisions of this tariff,
 - interruptions due to the failure or malfunction of Facilities or equipment II. provided by the Customer or by others besides the Company,
 - interruptions due to electric power failure where the Customer III. furnishes such electric power,
 - IV. interruptions of Service during any period in which the Company is not given full and free access to its Facilities and equipment for the purpose of investigating and correcting interruptions.

interruptions of Service during a period in which the Gustomer ON V. continues to use the Service on an impaired basis F KENTUCKY

interruption of Service due to circumstances or causes obeyond the VI. control of the Company.

PURSUANT TO 807 KAR 5:011

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2.8. ALLOWANCES FOR INTERRUPTIONS OF SERVICE, Continued

2.8.2. Use of Alternative Service Provided by the Company - Should the Customer elect to use an alternative Service provided by the Company during the period that a Service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

2.9. DISPUTED BILLS

- 2.9.1. Disputes may be brought to the attention of the Company orally or in writing by the Customer before the earlier of actual suspension or termination of Service or before 90 days from the date of the bill. Service may not be terminated thereafter for unpaid disputed amounts as long as the unpaid amount remains in dispute. The Company's address and Customer Service number for receiving written and oral notices of disputes will be printed on every bill received by the Customer.
- 2.9.2 Billing disputes should be addressed to Company's Customer service organization via the Company's toll-free telephone number, (800) 860-9495. Customer service representatives are available twenty-four (24) hours a day, seven days per week.
- 2.9.3. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
 - A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
 - B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Kentucky Public Service Commission for its investigation and decision

The address and telephone number of the Commission are:

Kentucky Public Service Commission Complaint Branch 211 Sower Boulevard Frankfort, Kentucky 40601

Telephone: 502.564.3940 Toll-free: 800.772.4636

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2.10. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.11. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF RATES

Services offered in this Tariff may be subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges as indicated in Section 4.

3.1.1. General

- A. The Company will provide Service in the Commonwealth of Kentucky as specified herein. The Company will provide Services over its own Facilities or will utilize the Facilities, in whole or in part, of other telecommunications companies.
- B. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:
 - I. Nonrecurring Charges for installation of Facilities and Services;
 - II. Monthly Rates for availability and use of Facilities and Services; and
 - III. Usage or Transaction Charges (where applicable).

3.1.2. Application of Business and Residential Rates

A. The determination as to whether telephone Service should be classified as Business or Residential is based on the character of the use to be made of the Service. Service is classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, Service is classified as Residential Service.

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3.1. APPLICATION OF RATES, Continued

3.1.2. Application of Business and Residential Rates, Continued

- B. Business rates apply at the following locations, among others:
 - I. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 - II. In Residence Locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in Residence Locations where an extension is located at a place where business rates would apply.
 - III. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no Service at business rates at another location.
 - IV. In any Residence Location where there is substantial business use of the Service and the Customer has no Service at business rates.
- C. Residence rates apply at the following locations, among others:
 - I. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the Service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
 - II. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has Service charged for at business rates another location.

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3.1. **APPLICATION OF RATES.** Continued

3.1.3. **Service Areas**

- A. Local Exchange Services are provided throughout the service areas of Bell South – Kentucky.
- B. Company's description of Service area in no way compels Company to provide any Service in an area where Facilities or other extenuating factors limit Company's ability to provide Service.

3.1.4. **Exchanges**

Local Exchange Services are provided, subject to availability of Facilities and equipment, in the service area of BellSouth -Kentucky set forth in Section 7.

3.2. CHARGES BASED ON DURATION OF USE

3.2.1. **Duration Rules**

Where charges for a Service are specified based on the duration of use, such as the duration of a telephone Call, the following rules apply:

- A. Calls are billed in one (1) minute increments unless otherwise noted.
- В. Any portion of an applicable increment, after the appropriate minimum time for the Call, will be rounded upward to the next increment.
- C. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete Calls
- E. Timing on completed Calls begins when the Call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local Carrier and any intermediate Carrier(s). Timing for operator Service Person-To-Person calls

substitute, or to the PBX Station called.

start with completion of the connection to the person called or an acceptable PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 5/23/2005

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3.2. CHARGES BASED ON DURATION OF USE, Continued

3.2.1. Duration Rules, Continued

- F. Call timing ends when the calling Station "hangs up," thereby releasing the network connection. If the Called Station "hangs up" but the calling Station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- G. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the Call.
- H. All times refer to local time.

3.2.2. Applicable Rate Periods

Where charges for a Service are based on rate periods, applicable rate periods are as indicated in the chart below, unless otherwise specified:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

^{*} To, but not including

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3.3. RATES BASED UPON DISTANCE

3.3.1 GENERAL

Where charges for Service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an Access Line on PNG's network (such as a dedicated 800 or WATS Access Line), PNG will apply the Rate Center of the Customer's main billing telephone number.

3.3.2. Calculating Distance

Where applicable, the distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

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(V1-V2) 2 + (H1-H2) OF KENTUCKY

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3.4. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES

3.4.1. Connection Charge

A. Application of Connection Charge

The Connection Charge is a nonrecurring charge that applies to the following:

- I. installation of a new Service;
- II. transfer of an existing Service to a different location;
- III. change from one Class Of Service to another at the same or a different location; and
- IV. installation of an additional line.

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INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued 3.4.

3.4.2. Moves, Adds and Changes

- The Company alone may make changes in the location of its lines and A. equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 4 for the underlying Service will apply as if the work had been done by the Company.
- В. The Customer will be assessed a charge for any move, add or change of a Company Service. Move, Add and Change are defined as follows:

Move: The Disconnection of existing equipment at one location and

reconnection of the same equipment at a new location in the same

building or in a different building on the same Premises.

The addition of a vertical Service to existing equipment and/or Add:

Service at one location.

Includes rearrangement or reclassification of existing Service at the Change:

same location.

3.4.3. **Trouble Isolation Charge**

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

Missed Appointment 3.4.4.

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.4.5. **Restoral Charge**

At the Customer's request, and upon payment of all outstanding non-disputed

amounts owed by Customer to the Company for Service, Company will reconnect Customer whose Service has been disconnected for FlotBhat Charles Committee ON

will be assessed per occurrence.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued 3.4.

3.4.6 **Conversion Fee**

The conversion charge is applied to the Customer's account upon the Customer moving from a carrier other than PNG to PNG for local service.

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3.5. NETWORK EXCHANGE SERVICES

3.5.1. General

Sections 3.6 and 3.7 of this Tariff contain a general description of the Exchange Services offered by PNG and Section 4 indicates the rates applicable to each Service. PNG provides switched, telephonic-quality voice and data transmission Services that enable Users to communicate on a real-time basis between points within Local Calling Areas in the Commonwealth of Kentucky as well as ancillary Services that facilitate the use or expand the capabilities of switched communications Services.

A. Basic Local Exchange Service

- I. The Company's Local Exchange Services provide a Customer with a telephonic connection to, and a telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables Users to:
 - (a) receive Calls from other Stations on the public switched telecommunications network;
 - (b) access other Services offered by the Company as set forth in this Tariff;
 - (c) access certain interstate and international calling services provided by the Company;
 - (d) access (at no additional charge) the Company's operators and business office for Service related assistance;
 - (e) access toll-free telecommunications Services such as 800 NPA and access (at no additional charge) emergency Services by dialing 0- or 9-1-1 (where available);

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3.5. NETWORK EXCHANGE SERVICES, Continued

3.5.1. General, Continued

- A. Basic Local Exchange Service, Continued
 - I. Continued
 - (f) access (at no additional charge) the Telecommunications Relay Service (TRS) system by dialing 7-1-1; and
 - (g) access services provided by other common Carriers that purchase the Company's switched access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.
 - II. Each Exchange Access Service is available on a "full" Service basis, whereby Service is delivered to a demarcation/connection block at the Customer's Premises.
 - III. Basic Local Exchange Service can also be used to originate Calls to other telephone companies' caller-paid information Services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by PNG's switch at no charge upon Customer request. PNG Customers are provided with Collect- Call, Person-to-Person and Third Party Billed Blocking Service automatically upon subscription to PNG's Services at no charge. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one Call at a time.

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3.5. NETWORK EXCHANGE SERVICE, Continued

3.5.1. General, Continued

B. Exchange Access Line – Individual line residence and Business Service is comprised of Exchange Access Lines defined as the Service Central Office line equipment and all PNG plant Facilities up to the demarcation point. These Facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll Service and for local calling appropriate to the Tariffed use offering selected by the Customer.

C. Call Charges

- I. Based on Duration Rates are based on the duration of the Call as measured according to section 3.2.1 above.
- II. Mileage and Time Periods Rates do not vary between time periods or with mileage.
- III. Per Call Charges Where live or automated operator assistance is required for Call completion or billing, a per Call Service charge applies. The per Call Service Charge is assessed in addition to any applicable rate based on Call duration.
- IV. Classes of Calls Except for operator assisted calls addressed in Section 3.5.1(A)(3) above, charges for all classes of Calls may be to the calling Station, to the Called Station when the called party agrees to accept the charges, to an authorized telephone number which is not the Called Station or the calling Station (3rd number billing), or to an authorized calling card.
- V. Zones Service rates are differentiated by Service zone, as set forth in Section 3.14 below.

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3.5. NETWORK EXCHANGE SERVICE, Continued

3.5.2. Services Offered

- A. Residential Network Switched Services
 - I. Call to Connect Simple Bundled Service
 - II. Call to Connect Bundled Service
 - III. Call to Connect Plus Bundled Service

(M) (N)

B. Business Network Switched Services

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3.6. RESIDENTIAL NETWORK EXCHANGE SERVICES

Local Exchange Service Areas are described in Sections 3.1.3, 3.1.4, and Section 6. (T)
The Services and Packages in this Section are offered to Residential Customers only.

3.6.1. Residential Bundled Services

(M) (T)

(M)(N)

(M) (N)

- A. General Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.
- B. Bundled Service Packages Residential packages may include Basic Local Exchange Service, IntraLATA Toll Service, InterLATA Toll Service and custom calling features. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.
 - I. Call to Connect Simple Bundled Service Provides Customers with Unlimited locals calls and thirty (30) minutes of long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.
 - II. Call to Connect Bundled Service Provides Customers with Unlimited locals calls and one hundred twenty (120) minutes of long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.
 - III. Call to Connect Plus Bundled Service Provides Customers with Unlimited locals calls and one hundred twenty (120) minutes of long distance calling in the United States, as well as the following custom calling features: Caller ID with name, Call Waiting and Caller ID Waiting. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.

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(M)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

3.6.2. Custom Calling Features

Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature or, in some cases, on a per use basis, as set forth below. Custom calling features available on an individual basis are as follows: Call Blocking (Call Screening), Anonymous Call Rejection (Privacy Manager), Caller ID, Caller ID Deluxe, Call Forwarding- Variable, Call Waiting, Call Waiting Deluxe, Speed Calling 8, Repeat Dial (Busy Redial) (*66), Call Return (Automatic Call Back) (*69) and Three-Way Calling.

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3.7. BUSINESS NETWORK EXCHANGE SERVICES

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3.8. DIRECTORY LISTINGS

3.8.1. Regulations

A. Primary Listing

For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple Premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

B. Length of Directory White Pages Listing

The Company reserves the right to limit the length of any White Pages Directory Listing by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one (1) line is required to properly list the Customer, additional charges will not apply.

C. Right of Refusal

The Company may refuse a White Pages Directory Listing which is known not to constitute a legally authorized or adopted name, where obscenities or offensive material appear in the listing, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

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DIRECTORY LISTINGS, Continued 3.8.

REGULATIONS, Continued 3.8.1.

D. Sections

Each White Pages Directory Listing must be designated as either "Government", "Business" or "Residence" so that it can be placed in the appropriate section of the White Pages Directory. In order to aid the User of the White Pages Directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

Schedule E.

In order for listings to appear in an upcoming White Pages Directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

F. Other Requirements

The Customer's White Pages Directory Listing may be subject to other requirements imposed by the ILEC publishing the telephone directory.

3.8.2. **Descriptions**

White Pages Directory Listings are provided in connection with each Customer's Service as specified herein.

Primary Listing A.

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. A primary White Pages Directory Listing is provided in connection with Local Exchange Service at no labelity of English COMMISSION

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3.8. **DIRECTORY LISTINGS**, Continued

Descriptions, Continued 3.8.2.

В. Additional Listings

In connection with Business Service, additional listings are available to be printed in the White Pages Directory in the names of Authorized Users of the Customer's Service, as defined herein. Rates for additional listings are specified in this Tariff.

C. Non-published Listings

Listings that are not printed in the White Pages Directory are referred to as These types of listings are not available from Non-published Listings. Directory Assistance and are omitted or deleted from Directory Assistance records. Non-published Listing Service will be furnished, at the Customer's request, subject to the provisions of and charges in this Tariff.

This Service is subject to the rules and regulations for E911 Service, where applicable.

The Company will complete Calls to a nonpublished number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished Service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless

directly or indirectly, by the publication of a Bloom Biblion Selon disclosing of said number to any person.

against any and all claims for damages caused or claimed to have been caused, OF KENTUCKY **EFFECTIVE**

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3.8. **DIRECTORY LISTINGS**, Continued

3.8.2. Descriptions, Continued

D. Non-listed Service

Non-listed Service will be furnished at the Customer's request, providing for the omission of the Customer's listing from the White Pages Directory. Such listings will be maintained in the Directory Assistance database and other records and will be provided upon request to callers of Directory Assistance. Charges for Non-listed Service are specified in this Tariff.

This Service is subject to the rules and regulations for E911 Service, where applicable.

The Company will complete Calls to a nonlisted number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted Service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted Service or the disclosing of said number to any person.

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3.9. DIRECTORY ASSISTANCE SERVICE

PNG furnishes Directory Assistance Service for the purpose of aiding Subscribers in obtaining telephone numbers through arrangements with the incumbent Local Exchange Carrier when a party requests assistance in obtaining telephone numbers of Subscribers who are located within the same numbering plan area as the number the party is calling from.

A Directory Assistance charge applies per local directory assistance Call. The Customer may make two (2) requests for a telephone number per Call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

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3.10 LOCAL OPERATOR SERVICES

3.10.1 **Local Operator Handled Calling Services**

Local Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Service. Per Call charges which reflect the level of operator assistance and billing arrangement requested by the Customer apply in addition to any other applicable local usage charges. Company provides collect call, third-party billed and person-to-person call blocking automatically upon subscription at no charge. Thus, Customers may dial, but may not receive or be billed for, these types of operator-assisted calls

Operator Service Call Types 3.10.2

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for Station-to-Station Calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- В. Operator Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for Station to Station Calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station - These charges apply in addition to local usage charges for non-Person-to-Person Calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- Person-to-Person This charge applies in addition to local usage charges for D. Calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to

acceptable substitute is available.

a Third Party. Charges do not apply unless the specified party or an PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 5/23/2005

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3.10 LOCAL OPERATOR SERVICES, Continued

3.10.3 Available Billing Arrangements

- A. Bill to Line A billing arrangement whereby the originating caller may bill the charges for a Call to the Company-provided local exchange line from which the Call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card A billing arrangement whereby the originating caller may bill the charges for a Call to an approved LEC-issued calling card. The terms and conditions of the Local Exchange Carrier apply to payment arrangements.
- C. Collect Billing A billing arrangement whereby the originating caller may bill charges for a Call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card A billing arrangement whereby the originating caller may bill the charges for a Call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing A billing arrangement by which the charges for a Call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

3.10.4 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local Service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the Call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the Call is to or from an official public emergency agency. Busy Ver fiction I and I are the I and I are the I and I are the I and I an

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3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.11.1. Subscriber Line Charge

As established by the Federal Communications Commission the Subscriber Line Charge applies in addition to the monthly Basic Exchange Access Services rate described above.

3.11.2. Other Government Fees Or Charges

Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.11.3. Casual Traffic Charges

Charges that are derived from third party Calls (e.g. 10XXX, 900/976, third party Calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.11.4. Primary Interexchange Carrier Change Charge

Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

3.11.5. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number

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3.11. ADDITIONAL CHARGES, Continued

3.11.6. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per Call charge is applicable to all intrastate Calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4.2.10 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed Call and any reoriginated Call (e.g. using the "#" symbol). The Public Telephone Surcharge does not apply to Calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the Call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged Call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a Call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating Station is an eligible pay telephone.

3.11.7 Network Access Charge

Customers are assessed this charge which allows PNG to recover various carrier charges and administrative costs associated with regulatory proceedings and compliance. It is charged as a percentage of usage charges, local charges and PIC fees. This fee is not a government mandated tax or surcharge.

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3.12. CUSTOM CALLING FEATURES

3.12.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.12.2. Feature Descriptions

- A. Anonymous Call Rejection (Privacy Manager) allows a called party to reject Calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID Number Only Subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID Subscribers. When Anonymous Call Rejection is activated, such Calls will be routed to an announcement which tells the calling party that the called party will not accept Calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the Call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code.
- B. Call Blocking (Call Screening) Allows Customers to block Calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by preselecting up to six (6) telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting Calls.

(M) (N)

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3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- C. Call Forwarding -Variable a Customer activated feature that automatically transfers all incoming Calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding Variable is billed for the forwarded leg of the Call.
- D. Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone Call that a second caller is attempting to dial in This feature permits the Customer to place the first Call on hold, answer the second Call and then alternate between both callers.
- E. Call Waiting Deluxe –includes the functionality of the Call Waiting feature and provides several additional call disposition options. Customers must subscribe to Caller ID to receive this feature. Call disposition options (N) provided with Call Waiting Deluxe include:
 - Answer the waiting call, placing the first party on hold
 - Answer the waiting call, dropping the first party
 - Direct the waiting caller to hold via a recording
 - Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting Deluxe requires the use of an Analog Display Services Interface (ADSI) -compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting Deluxe.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- F. Caller ID - Allows the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called customer provided equipment during the first long silent interval of the ringing cycle. Any customer subscribing to Caller ID -Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display. If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group. Calling number information via Caller ID - Basic is not available on operator handled calls.
- G. Caller ID Deluxe Allows the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called customer provided equipment during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID Deluxe customer. Caller ID Deluxe also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

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3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

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G. Caller ID Deluxe, Continued

When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle). Subsequent to establishment of Caller ID - Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. Any customer subscribing to Caller ID -Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. Calling party name and/or telephone number information via Caller ID - Deluxe is not available on operator handled calls. If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified. If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display. If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "PayPhone".

H. Speed Calling – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of Coligitism ON less.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. **CUSTOM CALLING FEATURES**, Continued

Feature Descriptions, Continued 3.12.2.

- Three-Way Calling Permits the Customer to add a third party to an Ĭ. established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the Call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming Calls.
- Call Trace Allows a called party to initiate an automatic trace of the last call J. received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.
- K. Per Use Custom Calling Features – the following features can be purchased for a monthly fee or on a per use basis
 - 1. Call Return(Automatic Call Back) (*69) – allows a Customer to return the most recent incoming Call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the Call right away, voice prompts will instruct the Customer to dial a certain digit and the Call will automatically be returned.
 - Repeat Dial (Busy Redial) (*66) automatically redials the last 2. telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The Call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the

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Customer to make and receive Calls while it attempts to redial in the PUBLIC SERVICE COMMISSIONM

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3.13. INTRALATA TOLL PRESUBSCRIPTION

3.13.1. Generally - IntraLATA Presubscription is a procedure whereby a End User designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the Carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated Carrier without the need to use Carrier access codes or additional dialing to direct the calls to the designated Carrier. IntraLATA presubscription does not prevent a End User, who has presubscribed to an ITP, from using Carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll Carrier on a per call basis.

Each Carrier will have one or more access codes assigned to it for various types of Service. When a End User selects a Carrier as its preferred ITP only one access code of that Carrier may be incorporated into the switching system of the Company permitting access to that Carrier by the End User without dialing an access code. Should the same End User desire access to the ITP's other services, he must dial the access code associated with such other services.

An ITP must use Feature Group D (FGD) Switched Access to qualify as an ITP unless prior arrangements have been made with or by the Company. ITPs must submit an Access Service Request (ASR) prior to the IntraLATA toll presubscription conversation date or prior to the date on which the Carrier proposes to begin participating IntraLATA toll presubscription, unless prior arrangements have been made with the Company.

- **3.13.2. Terms and Conditions Applicable to IntraLATA Toll Presubscription** Selection of an IntraLATA toll provider by an End User is subject to the terms and conditions following:
 - A. At the option of the ITP, the nonrecurring charge for a change in IntraLATA toll presubscription, as provided, here in, may be billed to the ITP, instead of the End User. This may involve charges resulting from End User initial free choice PIC changes, as specified herein.

B. This option for the ITP to be billed for the PIC change charge instead of the End User is not available for orders placed directly via the Company's business offices.

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3.13. INTRALATA TOLL PRESUBSCRIPTION, Continued

3.13.3. Presubscription Charge Application

- A. Generally. IntraLATA Presubscription is a procedure whereby an subscriber designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the Carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated Carrier without the need to use Carrier access codes or additional dialing to direct the calls to the designated Carrier. IntraLATA presubscription does not prevent an subscriber, who has presubscribed to an ITP, from using Carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll Carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified Local Exchange Service.
- B. IntraLATA Presubscription Options Subscribers may exercise their presubscription choice, either by contacting the Company or by contacting the ITP directly. The charge for the change will be billed to the new ITP at the discretion of the Company. Subscriber's choices which constitute exercising the choice are:
 - I. The subscriber may select the Company as the presubscribed Carrier for IntraLATA toll calls subject to presubscription.
 - II. The subscriber may select her/his InterLATA toll Carrier as the presubscribed Carrier for IntraLATA calls subject to presubscription.
 - III. The subscriber may select a Carrier other than the Company or the subscriber's InterLATA toll Carrier as the presubscribed Carrier for IntraLATA toll calls subject to presubscription.
 - IV. The subscriber may select no presubscribed Carrier for IntraLATA toll calls subject to presubscription which will require the subscriber to dial a Carrier access code to route all IntraLATA toll calls to the Carrier of choice for each call.

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SECTION 4 - RATES AND CHARGES, Continued

INTRALATA TOLL PRESUBSCRIPTION, Continued 3.13.

Presubscription Charge Application, Continued 3.13.3.

- C. Rules and Regulations
 - Subscribers will retain their current dialing arrangements until they T. request that their dialing arrangements be changed.
 - New subscribers may select from the options above for IntraLATA II. Presubscription
 - Subscribers may change their selected option and/or their III. presubscribed IntraLATA toll Carrier at any time subject to charges specified below.

IntraLATA Presubscription Procedures 3.13.4.

- New subscribers will be asked to select an IntraLATA toll Carrier(s) at the A. time the subscriber places an order to establish Local Exchange Service with The Company will process the subscriber's order for the Company. IntraLATA Service. The selected Carrier(s) will confirm their respective subscribers' verbal selection by any of the methods set forth in the Carrier selection rules of the Federal Communications Commission and the Kentucky All new subscriber's initial requests for Public Service Commission. IntraLATA Toll Service presubscription shall be provided free of charge.
- If a new subscriber is unable to make a selection at the time the new В. Subscriber places an order to establish Local Exchange Service, the Company will read a random listing of all available IntraLATA Carriers to aid the Subscriber in selection. If selection is still not possible, the Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Company of an IntraLATA toll Carrier presubscription free of charge. Until the subscriber informs the Company of his/her choice for IntraLATA toll Carrier, the subscriber will not have a presubscribed IntraLATA toll Carrier, but rather will be required to dial a Carrier access code to route all IntraLATA toll calls to the Carrier(s) of choice. Subscribers

within the 90-day period will not be assessed a Servi@FckaretTocker initial

Subscriber request.

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Effective: May 23, 2005

3.13. INTRALATA TOLL PRESUBSCRIPTION, Continued

3.13.4. IntraLATA Presubscription Procedures, Continued

C. Subscribers of record may initiate an IntraLATA presubscription change at any time subject to the charges specified below. If a Customer Of Record inquires of the Company of the Carriers available for IntraLATA toll presubscription, the Company will read a random listing of all available IntraLATA Carriers to aid the subscriber in selection.

3.13.5. IntraLATA Presubscription Charges

After a subscriber's initial selection for a presubscribed IntraLATA toll Carrier and as detailed above, for any change thereafter, a nonrecurring IntraLATA Presubscription Change Charge as set forth below will apply:

Initial line, Trunk, or port: Additional line, Trunk, or port: \$9.99

\$9.99

3.14 PREMIUM CALLING

(N)

Premium Calling is available for residential customers and provides unlimited local calling within the Full Local Calling Area. Subscribers to this calling arrangement will not be billed local usage charges. preceding for calls completed within the Full Local Calling Area. The Premium Calling Usage Package rate is in addition to the access line rate. In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group. Exchanges included in Premium Calling are described in Section 6.

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SECTION 4 - RATES AND CHARGES

4.1.	NETWORK SWITCHED SERVICES			(M) (N)	
4.1.1.	Resid	lential S	Services		
	A.	Resid	ential Bundled Services		
		I.	Call to Connect Simple Bundled Service		
			Per Line, Per Month Toll calls in excess of included 30 minutes	\$26.33	
			Direct Dialed InterLATA Toll, per minute	\$0.089	
			Direct Dialed IntraLATA Toll, per minute	\$0.089	
		II.	Call to Connect Bundled Service		
			Per Line, Per Month	\$29.33	
			Toll calls in excess of included 120 minutes Direct Dialed InterLATA Toll, per minute	\$0.089	
			Direct Dialed IntraLATA Toll, per minute	\$0.089	
		III.	Call to Connect Plus Bundled Service		
			Per Line, Per Month Toll calls in excess of included 120 minutes	\$51.33	
			Direct Dialed InterLATA Toll, per minute	\$0.089	
			Direct Dialed IntraLATA Toll, per minute	\$0.089	(M) (N)

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SECTION 4 - RATES AND CHARGES, Continued

4.1. **NETWORK SWITCHED SERVICES**, Continued

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SECTION 4 - RATES AND CHARGES, Continued

4.1. **NETWORK SWITCHED SERVICES**, Continued

4.1.2. BUSINESS SERVICES

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Executive Director

SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1.	Installation, Moves and Service Change Charges	Non-Recurring	
	New Installation*	\$150.00	
	Move Service to new location*	\$75.00	
	One-Time Changes to Service	\$9.99	
	Installation of additional line*	\$75.00	
	Missed Appointment	\$75.00	
	Restoral charge	\$25.00	
	Conversion fee	\$25.00	
	*Customer must be available at scheduled install time	,	

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

4.2.3. Custom Calling Features

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The following Custom Calling Features are available on a per-use and/or monthly basis, as indicated elsewhere in this tariff, at the rates and charges set forth below.

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Feature	Per Use	Monthly	
Call Waiting	N/A	\$6.00	
Call Waiting Deluxe			(T) (A.D)
(Caller ID must also be ordered)	N/A	\$7.50	(I) (N)
Caller ID	N/A	\$8.00	
Caller ID Deluxe	N/A	\$9.00	
Call Return			
(Automatic Call Back) (*69)	\$0.90	\$6.00	
Anonymous Call Rejection			
(Privacy Manager)	N/A	\$4.00	
Speed Calling 8	N/A	\$4.50	
Three-Way Calling	N/A	\$6.00	
Call Forwarding	N/A	\$5.00	
Call Blocking (Call Screening)		SER\$MOE COM	
Repeat Dial (Busy Redial) (*66)	\$0.90	OF_ ISENTUC KY	<i>'</i>
Call Trace	\$8.00	EFFECTIVE 11/8/2005	
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SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.4. **Additional Monthly Charges**

Subscriber Line Charge (SLC), per line, per month	\$6.50	
Local Number Portability (LNP), per month	\$0.25	
Network Access Charge	10.8% of usage charges,	(D) (N)
	local charges and PIC fees	

4.2.5. **Directory Listing**

Non-Published Listing	\$4.50
Non-Listed Listing	\$2.20
Additional Listing	\$1.50

4.2.6. **Directory Assistance** Per Usage

Directory Assistance	\$0.75
Directory Assistance Call Completion	\$0.50

4.2.7. **Local Operator Assisted**

The per Call charges below are in addition to any other applicable usage charges identified in this Tariff.

Customer Dialed Calling/Credit Card \$	
Operator Dialed Calling/Credit Card	\$0.00
Operator Station	
Billed Collect	N/A
Billed to Third Party	\$1.00
Billed to Line	\$0.00
Person-to-Person	\$1.00
Busy Line Verification and Line Interrupt Service:	
Per Busy Line Verification, Per Call	\$1.00
Per Line Interruption, Per Call	\$1.00

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\$21.25

Per month, per line

SECTION 4 - RATES AND CHARGES, Continued

4.2.	ADDITIONAL	/MISCELLANEOUS	CHARGES.	Continued
7.4.			ORBITAL COLOR	COLLULIA

Presubscribed Interexchange Carrier Change Charge	Per Change	(M) (T)
Charge	\$5.00	
Pay Telephone Surcharge	Per Call	(T)
Charge	\$0.65	
Premium Calling		(M) (N)
	Charge Pay Telephone Surcharge Charge	Charge \$5.00 Pay Telephone Surcharge Per Call Charge \$0.65

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SECTION 4 - RATES AND CHARGES, Continued

4.3. CALL BLOCKING SERVICE

Call Blocking Service is a Service that provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 Services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 Service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach an intercept announcement. Call Blocking is provided at no charge.

Customers are automatically provided with Collect Call, Third-Party Billed and Person-to-Person Call Blocking upon Subscription to the Company's Services, at no charge.

4.4 KENTUCKY UNIVERSAL SERVICE FUND (KUSF)

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. Beginning July 1, 2004, the charge per line will be applied at the rate of \$0.08 per month.

4.5 KENTUCKY TELECOMMUNICATIONS RELAY SERVICE / TELECOMMUNICATIONS DEVICES FOR THE DEAF DISTRIBUTION SURCHARGE

In order to support funding of Kentucky TRS/TDD Surcharge for the deaf, the Company will collect a monthly support charge from its Customers for each local line provided by the Company. The charge per line will be \$0.10 per month.

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SECTION 5 – SPECIAL ARRANGEMENTS

5.1 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service not offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All ICB arrangements will be filed with the Commission in writing.

5.2 PROMOTIONAL PROGRAMS

The Company may make promotional offerings of its tariffed services. which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six (6) months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. At the Company's option, a letter outlining the promotion may be filed with the Commission Staff in lieu of filing language in the Tariff.

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SECTION 9 (1)

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Bernie Stevens, President 100 Commercial Drive By Fairfield, OH 45014

SECTION 6 - EXCHANGES AND LOCAL CALLING AREAS

6.1. LOCAL CALLING AREAS

The local area of each exchange or locality includes all the Central Offices and localities of the exchange. The Local Calling Area consists of contiguous exchanges within the Local Access and Transport Area (LATA), and certain additional exchanges and localities.

6.2. EXCHANGES

Following are the basic Local Calling Areas and the exchanges included in the Customer's Local Calling Area if the Customer chooses the Extended Area Option.

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Allen/ Winchester	Martin, McDowell, Prestonsburg, Wayland, Wheelright ¹	Pikesville, Topmost ¹
Aurora/ Owensboro	Murray	Benton, Cadiz, Calvert City ¹ , Canton, Eddyville, Fairdealing ¹ , Fredonia, Gilbertsville, Hardin ¹ , Lynn Grove ¹ , Marion, New Concord ¹ , Paducah, Symsonia
Bagdad/ Louisville	Cropper, Finchville, Mt. Eden, Shelbyville, Simponville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point
Bardstown/ Louisville	Bloomfield, Chaplin, New Haven	Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Lebanon ¹ , Lebanon Junction, Loretto ¹ , Louisville, Mount Eden, South Hardin ¹ , Taylorsville, West Point
Beattyville/ Winchester		Irvine ¹ , Jackson

¹Denotes Independent Company Exchange

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option	
Beaver Dam/ Owensboro	Centertown, Fordsville, Hartford	Bowling Green, Central City, Drakesboro, Greenville, Habit, Logansport ¹ , Livermore, Morgantown, Owensboro, Pleasant Ridge, Rochester ¹ , Utica	
Bedford/ Louisville	Milton	Campbellsburg, Carrollton, LaGrange, Louisville, Port Royal, Sulphur, West Point	
Benham-Lynch/ Winchester	Cumberland ¹	Bledsoe ¹ , Evarts ¹ , Harlan, Wallins Creek, Whitesburg	
Benton/ Owensboro	Calvert City ¹ , Fairdealing ¹ , Gilbersville, Hardin ¹	Aurora, Eddyville, Fredonia, Kirksey ¹ , Marion, Mayfield, Murray, Paducah, Smithland ¹ , Symsonia, West Plains ¹	
Bessie Bend	Ridgely (Tennessee) and Tiptonville (Tennessee) of which Bessie Bend is a part.		
Bloomfield/ Louisville	Bardstown, Chaplin, New Haven	LaGrange, Louisville, Mt. Eden, Taylorsville, West Point	
Bluff Springs/ Owensboro	Crofton, gracey, Hopkinsville, Lafayette, Oak Grove, Pembroke		
Bowling Green/ Owensboro	Smiths Grove ¹ , Woodburn	Adairville ¹ , Auburn ¹ , Beaver Dam, Brownsville ¹ , Dunmor ¹ , Franklin, Lewisburg ¹ , Logansport ¹ , Morgantown, Rochester ¹ , Russellville	
Bremen/ Owensboro	Central City, Drakesboro, Greenville	Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica	
Burgin/	Cornishville,	Bryantsville ¹ , Crab Orchard, Danville,	
Winchester	Harrodsburg, Salvisa	Hustonville, Junction City, Perryville, Stanford PUBLIC SERVICE COMMISSI OF KENTUCKY	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option	
Cadiz/ Owensboro	Canton, Gracey	Aurora, Bluff Springs, Crofton, Eddyville, Gilbertsville, Hopkinsville, LaFayette, Murray, Pembroke, Princeton	
Calhoun/ Owensboro	Island, Livermore, Sacramento	Bremen, Central City, Clay, Dixon, Drakesboro, Greenville, Owensboro, Panther, Sebree, Sorgho, Sturgis, Utica, West Louisville	
Campbellsburg/ Louisville	Eminence, Port Royal, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, Waddy, West Point	
Canton/ Owensboro	Cadiz, Gracey	Aurora, Eddyville, Gilbertsville, Murray	
Carlisle/ Winchester		Cythiana, Little Rock, Millersburg, Paris	
Carrollton/ Louisville	Ghent	Bedford, Campbellsburg, LaGrange, Louisville, Milton, New Liberty, Port Royal, Sulphur, West Point	
Cayce/ Owensboro	Fulton, Hickman, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia	
Centertown/ Owensboro	Beaver Dam, Fordsville, Hartford	Bremen, Central City, Drakesboro, Habit, Island, Livermore, Owensboro, Pleasant Ridge, Utica, Greenville	
Central City/ Owensboro	Bremen, Drakesboro, Greenville	Beaver Dam, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica	
Chaplin/ Louisville	Bardstown, Bloomfield, New Haven	LaGrange, Lawrenceburg, Louisville, Mt. Eden, Taylorsville, West Point	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	w	Additional Exchanges ith Extended Area Option
Clay/ Owensboro	Dixon, Providence, Sebree, Slaughters	Henderso Morganfi Robards, West Lou	
Clinton/ Owensboro	Columbus ¹	Cunningl Fulton, H Murray, l	n ¹ , Bardwell ¹ , Cayce, nam ¹ , Fancy Farm ¹ , Folsomdale ¹ , lickman, Lowes ¹ , Mayfield, Milburn ¹ , Paducah, Symsonia, alley, West Plains ¹ , Wingo ¹
Cloverport/ Owensboro	Custer ¹ , Hardinsburg, Irvington ¹ , McDaniels	1	ordsville, habit, Hawesville, oro, Whitesville
Corbin/ Winchester			ville ¹ , East Bernstadt ¹ , London ¹ , ter ¹ , Shopville ¹ , White Lily ¹
Cornishville/ Winchester	Burin, Harrodsburg, Salvisa	Mackvill	chard, Danville, Junction City, e, Mooresville, Perryville, eld, Stanford, Willisburg
Corydon/ Owensboro	Hebbardsville, Henderson, Robards		kon, Morganfield, Owensboro, Sebree, Sorgho, Stanley, Sturgis, uisville
Crab Orchard/ Winchester	Hustonville ¹ , Stanford	Eubank ¹ , Lancaste	d ¹ , Burgin, Cornishville, Danville, Harrodsburg, Junction City, r ¹ , Perryville, Salvisa, Mt. Science Hill ¹
Crofton/ Owensboro	Bluff Springs, Gracey, Hopkinsville, LaFayette, Oak Grove, Pembroke	Elkton,	Dawson Spring, Earlington, Madisonville, Mortons Gap, ville, St. Charles
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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Cropper/ Louisville	Bagdad, Eminence, Finchville, Mt. Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point
Cynthiana/ Winchester		Carlisle, Georgetown, Millersburg, Paris, Sadieville, Stamping Ground
Dade Park	Evansville (Indiana) of which Dade Park is a part	
Danville/ Winchester	Junction City, Perryville	Bryantsville ¹ , Burgin, Cornishville, Crab Orchard, Eubank ¹ , Harrodsburg, Hustonville ¹ , Lancaster ¹ , Liberty ¹ , Salvisa, Stanford
Dawson Springs/ Owensboro	Earlington, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Crofton, Gracey, Hopkinsville, Princeton, Slaughters
Dixon/ Owensboro	Clay, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Drakesboro/ Owensboro	Bremen, Central City, Greenville	Beaver Dam, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg, Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica
Earlington/ Owensboro	Dawson Springs, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkins ville, LaFayette, Pembroke, Princeton, StatishiersSERVICE COMMISSION OF KENTUCKY EFFECTIVE 5/23/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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EXCHANGES, Continued **6.2.**

Exchange/ <i>LATA</i>	Local Calling Area	Additional Exchanges with Extended Area Option	
Eddyville/ Owensboro	Fredonia, Princton	Aurora, Benton, Cadiz, Calvert City, Canton, Gilbertsville, Gracey, Hopkinsville, Marion, Murray, Paducah, Smithland, Symsonia	
Elkhorn City/ <i>Winchester</i>	Fedscreek, Pikeville, Virgie	Freeburn, Jenkins ¹ , McCarr, South Williamson, Stone	
Elkton/ <i>Owensboro</i>	Guthrie, Sharon Grove, Trenton	Adairville ¹ , Bluff Springs, Crofton, Dunmor ¹ , Gracey, Hopkinsville, LaFayette, Lewisburg ¹ , Pembroke, Russellville	
Eminence/ <i>Eminence</i>	Campbellsburg, Cropper, Port Royal, Sulphur	Bagdad, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Shelbyville, Simpsonville, Waddy, West Point	
Ensor/ <i>Owensboro</i>	Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Cloverport, Fordsville, Hardinsburg, Hawesville, McDaniels	
Fedscreek/ Winchester	Elkhorn City, Pikeville, Virgie	Freeburn, McCarr, South Williamson, Stone	
Finchville/ Louisville	Bagdad, Cropper, Mt. Eden, Shelbyville, Simpsonville, Waddy	LaGrange, Louisville, Taylorsville, West Point	
Ford/ <i>Winchester</i>	Berea ¹ , Kirksville, Richmond, Waco, Winchester	Lexington	
Fordsville/ Owensboro	Beaver Dam, Centertown, Hartford	Cloverport, Ensor Habit, Hardinsburg, Hawesville, Lewisport ¹ , Maceo, McDaniels, Owensburo, Pleasant Ridge, Utica, Whitesville OF KENTUCKY EFFECTIVE	

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6.2. **EXCHANGES**, Continued

Calling Area Eddyville, Princeton	Bagdad, Eminenc Liberty, Waddy Adairvill Russelvi	Campbellsburg, Cropper, e, Ghent, Lawrenceburg, New Owenton, Port Royal, Shelbyville, e ¹ , Auburn ¹ , Bowling, Green,
Eddyville, Princeton	Russelvi	
Eddyville, Princeton		lle, Woodburn
		Benton, Calvert City ¹ , Gilbertsville, Murray, Paducah, Smithland ¹
McCarr, Matewan (WV)	Elkhorn City, Fedscreek, Pikeville, South Williamson, Stone, Virgie	
Lexington ¹ , Midway ¹ , Sadieville, Stamping Ground	Cynthiana, Paris	
Carrollton	Eminence, Frankfort, New Liberty, Owenton, Port Royal	
Benton, Calvert City ¹	Aurora, Cadiz, Canton, Eddyville, Fairdealing ¹ , Fredonia, Hardin ¹ , Marion, Murray, Paducah, Princeton, Smithland ¹ , Symsonia	
Canton, Crofton,	Dawson Springs, Earlington, Eddyville, Elkton, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles	
Drakesboro	Reaver Dam, Bluff Springs, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica	
Elkton, Sharon Grove, Trenton and South Guthrie (Tennessee) ¹ which is a part of the Guthrie Exchange	Russellv	le ¹ , Hopkinsville, Pembroke, IIIe PUBLIC SERVICE COMMISSI OF KENTUCKY EFFECTIVE 5/23/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
	McCarr, Matewan (WV) Lexington ¹ , Midway ¹ , Sadieville, Stamping Ground Carrollton Benton, Calvert City ¹ Bluff Springs, Cadiz, Canton, Crofton, Hopkinsville, LaFayette, Oak Grove, Pembroke Bremen, Central City, Drakesboro Elkton, Sharon Grove, Trenton and South Guthrie (Tennessee) ¹ which is a part of the Guthrie	Marion, 1 McCarr, Matewan (WV) Lexington ¹ , Midway ¹ , Cynthian Sadieville, Stamping Ground Carrollton Benton, Calvert City ¹ Benton, Calvert City ¹ Aurora, Grairdeali Murray, Symsoni Bluff Springs, Cadiz, Canton, Crofton, Hopkinsville, LaFayette, Oak Grove, Pembroke Bremen, Central City, Drakesboro Elkton, Nortonvi Centerto Livermo Rocheste Elkton, Sharon Grove, Trenton and South Guthrie (Tennessee) ¹ which is a part of the Guthrie

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option	
Habit/ Owensboro	Ensor, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Cloverport, Fordsville, Hardinsburg, Hawesville, Livermore, MdDaniels, Hartford	
Hanson/ Owensboro	Dawson Springs, Earlinton, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Clay, Dixon, Slaughters	
Hardinsburg/ Owensboro	Cloverport, Custer ¹ , Irvington ¹ , McDaniels	Ensor, Fordsville, habit, Hawesville, Owensboro, Whitesville	
Harlan/ Owensboro	Lewisport ¹	Cloverport, Ensor, Fordsville, Habit, hardinsburg, Maceo, McDaniels, Owensboro, Whitesville	
Hebbardsville/ Owensboro	Corydon, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville	
Henderson/ Owensboro	Corydon, Hebbardsvilloe, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville	
Hickman/ Owensboro	Cayce, Fulton, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia	
Hopkinsville/ Owensboro	Bluff Springs, Crofton, Gracey, LaFayette, Oak	Cadiz, Dawson Springs, Earlington, Eddyville, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, Princeton, St.	
	Grove, Pembroke	Charles, Sharon Grove, Trenton PUBLIC SERVICE COMMISS	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Eagle Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmore, Philadelphia Suburban Zone 28, Phoenixville, Pughtown, Royersford, West Chester	
Metropolitan Area		al Area plus the Philadelphia Exchange and Philadelphia Suburban Exchange.
East Palestine	East Palestine, Pa.	East Palestine, OH, New Waterford, OH, Rogers, OH (Ohio Bell)
Edensburg	Carrolltown, Cresson, Colver (The Murraysville Tel. Co.)Nar Edensburg Glo, Johnston (GTE Pennsylvania)	
Eldred	Bradford, Eldred, Port Allegheny, Rew, Smethport	Duke Center (Otto Tel. Co.)
Elizabeth Local Area	Clairton, Donora, Elizabeth, Monongahela, Pttsburgh Suburban Zones 10 and 11	
Extended Area	All Stations in the Local Area plus: Finleyville, Pittsburgh Suburban Zone 12, West Newton	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option	
Metropolitan Area	All Stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.		
Ellwood City	Beaver Falls, Ellwood City, New Castle, Wampum, Zelienople	Portersville (SPRINT)	
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury		
Endeavor	Endeavor, Tidioute, Tionesta		
Exton Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmore, Lenape, Mortonville, Philadelphia Suburban Zone 28, Pughtown, West Chester, Westtown		
Inez/ Winchester	Warfield	Louisa, Paintsville, South Williamson	
Island/ Owensboro	Calhoun, Livermore, Sacramento	Bremen, Centertown, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville	
Jackson/ Winchester	Buckhorn ¹ , (Breathitt County portion only), Canoe ¹	Beattyville, Hazard ¹ , Vicco ¹	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Jellico	Corbin, Williamsburg, Jellico (Tennessee) of which Jellico, Ky is a part	
Jordan	Union City, (Tennessee), of which Jordan is a part	
Junction City/ Winchester	Danville, Perryville	Burgin, Cornishville, Crab Orchard, Eubank ¹ , Harrodsburg, Hustonville ¹ , Liberty ¹ , Salvisa, Stanford
Kirksville/ Winchester	Bearea ¹ , Ford, Paint Lick ¹ , Richmond, Waco	Brodhead ¹ , Lancaster ¹ , Lexington ¹ , Nicholasville ¹
LaFayette/ Owensboro	Bluff Springs, Crofton, Gracey, Hopkinsville, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles, Trenton
LaGrange/ Louisville	Louisville, West Point, Zoneton ¹ , and Indiana exchanges of Charlestown ¹ , Galena ¹ , New Albany ¹ , Sellersburg ¹	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washginton ¹ , New Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville ¹ , Simpsonville, Sulphur, Taylorsville, Waddy
Lawrenceburg/ Louisville		Chaplin, Frankfort, Mt. Eden, Waddy
Lebanon Junction/ Louisville		Bardstown, Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Louisville, Mt. Washington ¹ , New Haven, Rose Terrace, Shephersville ¹ , South Hardin ¹ , West Point, Zoneton

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6.2. **EXCHANGES**, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option		
Lexington	Georgetown, Midway, Nicholasville, Sadieville, Stamping Ground, Versailles, Willmore			
Little Rock/ Winchester	Millersburg, North Middletown, Paris	Carlisle,	Lexington ¹ , Mt. Sterling	
Livermore/ Owensboro	Calhoun, Island, Sacramento	Reaver Dam, Bremen, Centertown, Centra City, Drakesboro, Greenville, Habit, Hartford, Owensboro, Panther, Pleasant Ridge, Utica		
Louisa/ Winchester	Blaine ¹ , Chapman ¹ , Fallsburg ¹ , Ft. Gay (WV) ¹	Catlettsburg ¹ , Inex, Paintsville, Staffordsville ¹ , Warfield		
Louisville/ Louisville	LaGrange, West Point, Zoneton ¹ , and Indiana exchanges of Charlestown ¹ , Galena ¹ , New Albany ¹ , Sellersburg ¹	Junction, Milton, Mt. Eden, Mt. Washington, New Haven, Port Royal, Ros		
Maceo/ Owensboro	Ensor, Habit, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Fordsvil	le, Hawesville, Lewisport ¹	
Mackville/ Winchester	Mooresville, Springfield, Willisburg	Cornishy	rille PUBLIC SERVICE COMMISSI	

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6.2. EXCHANGES, Continued

Exchange/ <i>LATA</i>	Local Calling Area	Additional Exchanges with Extended Area Option		
Madisonville/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Clay, Crofton, Dixon, Gracey, Hopkinsville, LaFayette, Marion, Pembroke, Princeton, Providence, Slaughters		
Marion/ <i>Owensboro</i>	Salem ¹	Aurora, Benton, Clay, Eddyville, Fredonia, Gilbertsville, Madisonville, Murray, nebo, Paducah, Princeton, Providence, Smithland ¹ , Symsonia, Sturgis		
Martin/ Winchester	Allen, McDowell, Prestonburg, Wayland, Wheelwright ¹	Pikeville, Topmost ¹		
Mayfield/ Owensboro	Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Lowes ¹ , Lynnville ¹ , Lowes ¹ , Lynnville ¹ , Sedalia ¹ , West Plains ¹ , Wingo ¹			
Maysville/ Winchester	Aberdeen (Ohio), Dover ¹ , Fernleaf ¹ , Lewisburg (Mason County) ¹ , Mays Lick ¹ , Washington	Germant	own ¹	
McCarr/ Winchester	Freeburn, South Williamson and West Virginia exchanges of Matewan, Delbarton and Williamson	of		
McDaniels/ Owensboro	Cloverport, Custer ¹ , Hardinsburg, Irvington ¹	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville PUBLIC SERVICE COMMIS OF KENTUCKY		

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option		
McDowell/ Winchester	Allen Martin, Prestonsburg, Wayland, Wheelwright ¹	Pikeville, Topmost ¹		
Middlesboro/ Winchester	Pineville, Cumberland Gap (Tennessee) and Fork Ridge (Tennessee), which is part of the Middlesboro Exchange	Wallins	Creek, Williamsburg	
Millersburg/ Winchester	Little Rock, North Middletown, Paris	Carlisle,	Cynthiana, Lexington ¹	
Milton/ Louisville	Bedford	1 -	llsburg, Carrollton, LaGrange, le, Sulphur, West Point	
Mooresville/ Winchester	Mackville, Springfield, Willisburg	Cornishville		
Morganfield/ Owensboro	Sturgis, Uniontown ¹	Clay, Corydon, Dixon, Hebbardsville, Henderson, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, West Louisville		
Morgantown/ Owensboro	Logansport ¹ , Rochester ¹		, Beaver Dam, Bowling Green, , Harford, Lewisburg ¹ , Woodburn	
Mortons Gap/ Owensboro	Dawson Springs, Earlington, Hanson, Madisonville, Nebot, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke		
Mount Eden/ Louisville	Bagdad, Cropper, Finchville, Shelbyville, Simpsonville, Waddy	Lawrence Taylors	vn, Bloomfield, Chaplin, LaGrange, eburg, Louisville, New Haven, ille, West PSER VICE COMMISSION OF KENTUCKY EFFECTIVE 5/23/2005	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Mount Sterling/ Winchester		Irvine ¹ , Little Rock, North Middleton, Stanton, Winchester
Murray/ Owensboro	Aurora, Hardin ¹ , Hazel ¹ , Kirksey ¹ , Lynn Grove ¹ , New Concord ¹	Benton, Cadiz, Calvert City ¹ , Canton, Cayce, Clinton, Eddyville, Farmington ¹ , Fairdealing ¹ , Fredonia, Fulton, Gilbertsville, Hickman, Marion, Mayfield, Paducah, Sedlia ¹ , Symsonia, Water Valley
Nebo/ Owensboro	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nortonville, St. Charles	Clay, Dixon, Marion, Princeton, Providence, Slaughters
Neon/ Winchester	Jenkins ¹ , Whitesburg	Cumberland ¹ , Pikeville, Virgie
New Haven/ Louisville	Bardstown, Bloomfield, Chaplin	Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Lebanon ¹ , Lebanon Junction, Loretto ¹ , Louisville, Mt. Eden, South Hardin ¹ , Taylorsville, West Point
New Liberty/ Louisville	Owenton	Carollton, Eminnence, Frankfort, Ghent, Port Royal
North Middletown/ <i>Winchester</i>	Little Rock, Millersburg, Paris	Lexington ¹ , Mt. Sterling, Winchester
Nortonville/ Owensboro	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, Lafayette, Pembroke

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Oak Grove/ Nashville, TN	Bluff Springs, Crofton, Gracey, LaFayette, Pembroke, Hokinsville, and Tennessee exchanges of Sango ¹ , Fredonia ¹ , Palmyra ¹ , Cunningham, Clarksville ¹ , and South Oak Grove, which is part of the Oak Grove exchange	
Owensboro/ Owensboro	Ensor, Habit, Maceo, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Cloverport, Corydon, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Hardinsburg, Hawesville, Hebbardsville, Henderson, Island, Livermore, McDaniels, Morganfield, Robards, Sacramento, Sebree, Sturgis
Owneton/ Louisville	New Liberty	Eminence, Frankfort, Ghent, Port Royal
Paducah/ Owensboro	Heath ¹ , Kevil ¹ , Symsonia	Aurora, Benton, Calvert City ¹ , Clinton, Cunningham ¹ , Eddyville, Fairdealing ¹ , Fancy Farm ¹ , Folsomdale ¹ , Fredonia, Fulton, Gilbertsville, Hardin ¹ , Hazel ¹ , Hickman, Kirksey ¹ , Lowes ¹ , Lynn Grove ¹ , Lynnville ¹ , Marion, Mayfield, Murray, New Concord ¹ , Princeton, Sedalia ¹ , Smithland ¹ , Water Valley, West Plains ¹ , Wingo ¹
Paintsville/ <i>Winchester</i>	Flat Gap ¹ , Staffordsville ¹	Inez, Louisa, Prestonsburg, South Williamson, Warfield

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option		
Panther/ Owensboro	1	Bremen, Chalhou, Central City, Clay, Corydon, Dixon, Drakesboro, Greenville, Hebbardsville, Henderson, Island, Livermore, Morganfield, Robards, Sacramento, Sebree, Sturgis		
Paris/ Winchester	Little Rock, Millersburg, North Middletown	Carlisle, Cynthiana, Georgetown, Lexington ¹ , Winchester		
Pembroke/ Owensboro	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Oak Grove	Cadiz, Earlington, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, S Charles, Sharon Grove, Trenton		
Perryville/ Winchester	Danville, Junction City	Burgin, Cornishville, Crab Orchard, Harrondsburg, Hustonville ¹ , Liberty ¹ , Salvisa, Stanford		
Pineville/ Winchester	Middlesboro	Evarts ¹ , Harlan, Wallins Creek, Williamsburg		
Pleasant Ridge/ Owensboroi	Ensor, Habit, Maceo, Owensboro, Panther, Sorgho, Stanley, Utica, West Louisville, Whitesville			
Port Royal/ Louisville	Campbellsburg, Eminence, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, Gehtn, LaGrange, Louisville, New Liberty, Owenton, Simpsonville, Wes Point		
Prestonburg/ Winchester	Allen, Martin, McDowell, Wayland, Wheelright ¹	Paintsville, Pikeville, Topmost ¹		

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6.2. **EXCHANGES**, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option		
Princeton/ Owensboro	Eddyville, Fredonia	Cadiz, Dawson Springs, Earlington, Gilbertsveille, Gracey, Hopkinsville, Madisonville, Marion, Nebo, Paducah, Providence, Smithland ¹ , Symsonia		
Providence/ Owensboro	Clay, Dixon, Sebree, Slaughters	Princetor	, ,	
Richmond/ Winchester	Berea ¹ , Ford, Kirksville, Paint Lick ¹ , Waco	Broadhead ¹ , Irvine ¹ , Lancaster ¹ , Lexington Mt. Vernon ¹ , Winchester		
Robards/ Owensboro	Corydon, Hebbardsville, Henderson	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville		
Rose Terrace/ Louisville	Radcliff ¹ , Vine Grove ¹ , Brandenburg ¹ , North Garrett ¹ , Battletown ¹ , Payneville ¹ , Irvington ¹			
Russellville/ Owensboro				
Sacramento/ Owensboro	Calhoun, Island, Livermore	Bremen, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville		
Sadieville/ Winchester	Georgetown, ¹ , Midway ¹ , Stamping Ground	Cynthiana		
Saint Charles/ Owensboro	Dawson Springs, Earlington, Hanson, Madisonville,	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke		
	Mortons Gap, Nebo, Nortonville		PUBLIC SERVICE COMMISSI OF KENTUCKY	

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option		
Salvisa/ Winchester	Burgin, Cornishville, Harrodsburg	Crab Orchard, Danville, Junction City, Perryville, Stanford		
Sebree/ Owensboro	Clay, Dixon, Providence, Slaughters	Calhoun, Corydon, Hebbardsville, Henderson, Morganfield, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville		
Sharon Grove/ Owensboro	Elkton, Guthrie, Trenton	Bluff Springs, Dunmor ¹ , Hopkinsville, Lewisburg ¹ , Pembroke, Russellville		
Shelbyville/ Louisville		Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Toryal, Sulphur, Taylorsville, West Point		
Simpsonville/ Louisville	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Toryal, Sulphur Taylorsville, West Point		
Slaughters/ Owensboro	Clay, Dixon, Providence, Sebree	Dawson Springs, Earlington, Hanson, Madisonville, Nebo		
Sorgho/ Owensboro	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Stanley, Utica, West Louisville, Whitesville	Calhoun, Clay, Corydon, Dixon, Island, Hebbardsville, Henderson, Morganfield, Robards, Sacramento, Sebree, Sturgis		
South Williamson/ Winchester	McCarr, Stone and West Virginia exchanges of Delbarton ¹ , Matewan ¹ , and Williamson ¹	Elkhorn City, Fedscreek, Freeburn, Inez, Paintsville, Pikeville, Virgie, Warfield		
Springfield/ Winchester	Mackville, Mooresville, Willisburg	Cornishville PUBLIC SERVICE COMMIS		

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6.2. **EXCHANGES**, Continued

Exchange/ <i>LATA</i>	Local Calling Area	Additional Exchanges with Extended Area Option		
Stamping Ground/ <i>Winchester</i>	Georgetown, Lexington ¹ , Midway, Sadieville	Cynthiana		
Stanford/ Winchester	Crab Orchard, Hustonville, Eubank	Brodhead, Bryantsville, Burgin, Cornishville, Danville, Harrodsvurg, Junction City, Lancaster, Liberty, Perryville Salvisa, Science Hill		
Stanley/ Owensboro	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Utica, West Louisville, Whitesville			
Stanton/ <i>Winchester</i>		Irvine, Mt. Sterling, Winchester		
Stone/ <i>Winchester</i>	South Willimson, Williamson (WV) ¹	Elkhorn City, Fedscreek, Freeburn, McCarr, Pikeville, Virgie		
Sturgis/ Owensboro	Morganfield, Uniontown ¹	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Marion, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, Utica, West Louisville		
Sulphur/ Louisville	Campbellsburg, Eminence, Port Royal	Bagdad, Bedford, Carrollton, Cropper, l LaGrange, Louisville, Milton, Shelbyville, Simpsonville, West Point		
Symsonia/ Owensboro	Paducah	Aurora, Benton, Calvert City ¹ , Cayce, Clinton, Eddyville, Fairdealing ¹ , Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Fredonia, Futon, Gilbertsville, Hardin ¹ , Hickman, Lowes ¹ , Lynnville ¹ , Marion, Mayfield,		
		Murray, Princeton, Sedalia ¹ , Smithland ¹ , Water Valley, West Africa Market National Control of the		

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Taylorsville/ Louisville		Barstown, Bloomfield, Chaplin, Finchville, LaGrange, Louisville, Mount Eden, Mount Washington ¹ , New Haven, Shelbyville, Shepherdsville ¹ , Simpsonville, West Point, Zoneton ¹
Trenton/ Owensboro	Elkton, Guthrie, Sharon Grove	Hopkinsville, LaFayette, Pembroke, Russellville
Utica/ Owensboro	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, West Louisville, Whitesville	Beaver Dam, Bremen, Calhound, Centertown, Central City, Clay, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Island, Livermore, Sacramento, Sebree, Sturgis
Virgie/ Winchester	Elkhorn City, Fedscreek, Pikeville	Cumberland ¹ , Freeburn, Jenkins ¹ , McCarr, Neon, South Williamson, Stone, Whitesburg
Waco/ Winchester	Berea ¹ , Ford, Kirksville, Richmond	Irvine ¹ , Lexinton ¹ , Winchester
Waddy/ Louisville	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Simpsonville	Campbellsburg, Eminence, Frankfort, LaGrange, Lawrenceburg, Louisville, West Point
Wallins Creek/ Winchester	Bledsoe ¹ , Harlan	Benham-Lynch, Cumberland ¹ , Evarts ¹ , Middlesboro, Pineville, Louisa, Paintsville, South Williamson
Warfield/ Winchester	Inez, Kermit (West Virginia) ¹	Louisa, Paintsville, South Williamson
Water Valley/ Owensboro	Cayce, Hickman, Fulton	Clinton, Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Lowes ¹ , Lynnville ¹ , Murray, Mayfield, Paducah, Sedalia ¹ , Symsonia, West Plains ¹ , Wingo ¹

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6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option			
Wayland/ Winchester	Allen, Martin, McDowell, Mousie ¹ , Prestonburg, Topmost ¹ , Wheelwright ¹	Pikeville			
West Louisville/ Owensboro	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, Whitesville	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, island, Morganfield, Robards, Sacramento, Sebree, Sturgis			
West Point/ Louisville	Zoneton ¹ , and Indiana exchanges of	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Elizabethtown ¹ , Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington ¹ , new Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville ¹ , Simpsonville, Sulphur, Taylorsville, Waddy			
Whitesburg/ Winchester	Jenkins ¹ , Neon	Benham-Lynch, Cumberland ¹ , Evarts ¹ , Hazard ¹ , Leatherwood ¹ , Pikeville, Vicco ¹ , Virgie			
Williamsburg/ Winchester	Corbin and Jellico (Tennessee) ¹ including Jellico, Kentucky	East Bernstadt ¹ , London ¹ , Middlesboro, Pineville			
Willisburg/ Winchester	Mackville, Mooresville, Springfield	Cornishville			
Winchester/ Winchester	Ford	Irvine ¹ , Lexinton ¹ , Mt. Sterling, North Middleton, Paris, Richmond, Stanton, Waco			
Woodburn/ Owensboro	Bowling Green	Adairvil e ¹ , Auburn ¹ , Brownsville ¹ , Dunmor , Franklit CISERVICE ² , COMMISS C Logansport ¹ , Morgan OW ENTINE OF PLIES LANT TO 807 KAR 5:011			

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SECTION 7 – GRANDFATHERED SERVICES

(D) (M)

The following services and rates are no longer being offered to new customers:

7.1 NETWORK EXCHANGE SERVICE

7.1.1. Services Offered

- A. Residential Network Switched Services
 - I. PowerNet Global Basic Package
 - II. Network Exchange Dial Tone Service
 - III. PowerNet Global Unlimited Bundled Service
 - IV. PowerNet Global Basic Plus Bundled Service

7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES

Rates and charges for Service vary by Service zone as set forth in Section 4 (Rates) and Section 3.14 (Zones). Local Exchange Service Areas are described in Sections 3.1.3, 3.1.4, and Section 7. The Services and Packages in this Section are offered to Residential Customers only.

7.2.1. Basic Local Services

A. Dial Tone Service Only

Provides Customers with local calling Service at a per minute rate. The Customer may also subscribe to PNG's IntraLATA and InterLATA long distance Service at a per minute rate. Customers may add the Feature Package or individual Customer calling features for an additional monthly charge.

B. Basic Package

Provides Customers with unlimited local Calls for a flat monthly rate. Customers may subscribe to PNG's IntraLATA and InterLATA long distance

Service at a per minute rate. Customers may add the Feature Package or individual custom calling features for an additional months what we complete the complete complete the complete complete

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Executive Director

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7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

7.2.2. Residential Bundled Services

- A. General Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.
- B. Bundled Service Packages Residential packages may include Basic Local Exchange Service, IntraLATA Toll Service, InterLATA Toll Service and custom calling features. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.
 - I. Unlimited Package Provides Customers with a combination of unlimited local calling and unlimited long distance calling in the United States and Canada, as well as the following custom calling features package for one single monthly rate: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
 - II Basic Plus Package Provides Customers with Unlimited local Calls, and includes the following features at no extra cost: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Presubscribed InterLATA and IntraLATA long distance Calls are billed at a per minute rate.

7.2.3. Feature Package

Provides Customers with the following features at one monthly rate: Caller I.D. with name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.

7.2.4. Per Use Custom Calling Features

Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (*66), Number ID Blocking Activation (*67), Last Call Return (*69).

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7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

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7.2.5. Non Package Custom Calling Features

Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: All Call Blocking, Anonymous Call Rejection, Caller ID With Name, Call Forwarding- Variable, Call Forwarding – No Answer/Busy Line, Call Waiting, Call Waiting with ID, Speed Dial 8, Speed Dial 30 and Three-Way Calling.

7.3 CUSTOM CALLING FEATURES

7.3.1 Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service

7.3.2. Feature Descriptions

A. Anonymous Call Rejection - is an arrangement that allows a called party to reject Calls from parties that have activated the *67 Per Call Biocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only Subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID Subscribers. When Anonymous Call Rejection is activated, such Calls will be routed to an announcement which tells the calling party that the called party will not accept Calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the Call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID – Number Only and Caller ID features and is available to non-Caller ID –Number Only/Caller ID Customers.

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7.3 CUSTOM CALLING FEATURES, Continued

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7.3.2. Feature Descriptions, Continued

- B. Call Blocking allows Customers to block Calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting Calls.
- C. Call Forwarding Fixed, Busy Line No Answer This feature, when activated, redirects attempted terminating Calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding Fixed, Busy Line No Answer is billed for the forwarded leg of the Call.
- D. Call Forwarding -Variable a Customer activated feature that automatically transfers all incoming Calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding Variable is billed for the forwarded leg of the Call.
- E. Call Waiting with Caller ID with Name Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone Call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming Calls. This feature permits the Customer to place the first Call on hold, answer the second Call and then alternate between both callers. Call Waiting with Caller ID with Name Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.

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7.3 CUSTOM CALLING FEATURES, Continued

(D) (M)

7.3.2. Feature Descriptions, Continued

- F. Caller ID Per Line Blocking allows a Customer to prevent the transmission and display of their directory number and/or directory name information on outgoing Calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing Calls from Customer's blocked line. Line Blocking does not prevent transmission of the calling party information to emergency Services that utilize automatic number identification for delivery of the calling information.
- G. Caller ID with Name allows a Customer to see a caller's name and number previewed on a display screen before the Call is answered allowing a Customer to prioritize and/or screen incoming Calls. Caller ID records that name, number, date and time of each incoming Call including Calls that are not answered by the Customer. Caller ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- H. Speed Calling allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.
- I. Three-Way Calling Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the Call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming Calls.

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7.3 CUSTOM CALLING FEATURES, Continued

(D) (M)

7.3.2. Feature Descriptions, Continued

- J. Per Use Custom Calling Features
 - 1. Reveal Last Incoming Call (*69) This Service allows a Customer to return the most recent incoming Call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the Call right away, voice prompts will instruct the Customer to dial a certain digit and the Call will automatically be returned.
 - 2. Caller ID Blocking (*67) blocks the Customer's name and number from being transmitted on all outgoing Calls from a particular line. Per Call blocking is achieved by pressing *67 prior to each Call, while per line blocking blocks the name and number of every outgoing Call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Caller ID Blocking is provided at no charge.
 - 3. Repeat Dialing (*66) automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The Call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive Calls while it attempts to redial in the background

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7.4 NETWORK EXCHANGE SERVICE ZONES

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Local Exchange Service rates are differentiated by Service zone, as set forth below. Zones are comprised of NPA-NXX's. All Customers with a particular NPA-NXX will obtain Service at the rates for that particular zone.

7.4.1. Zone 1

| NPA-NXX |
|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| 270 - 415 | 502 - 244 | 502 - 374 | 502 - 459 | 502 - 581 | 502 - 671 | 502 - 899 |
| 270 - 441 | 502 - 245 | 502 - 375 | 502 - 473 | 502 - 582 | 502 - 681 | 502 - 963 |
| 270 - 442 | 502 - 247 | 502 - 380 | 502 - 479 | 502 - 583 | 502 - 721 | 606 - 563 |
| 270 - 443 | 502 - 253 | 502 - 394 | 502 - 485 | 502 - 584 | 502 - 772 | 606 - 564 |
| 270 - 444 | 502 - 254 | 502 - 412 | 502 - 489 | 502 - 585 | 502 - 774 | 859 - 236 |
| 270 - 538 | 502 - 259 | 502 - 420 | 502 - 491 | 502 - 587 | 502 - 775 | 859 - 238 |
| 270 - 575 | 502 - 272 | 502 - 423 | 502 - 493 | 502 - 588 | 502 - 776 | 859 - 239 |
| 270 - 603 | 502 - 326 | 502 - 425 | 502 - 495 | 502 - 589 | 502 - 778 | 859 – 936 |
| 270 - 683 | 502 - 327 | 502 - 426 | 502 - 499 | 502 - 595 | 502 - 779 | |
| 270 - 684 | 502 - 329 | 502 - 429 | 502 - 540 | 502 - 596 | 502 - 852 | |
| 270 - 685 | 502 - 333 | 502 - 438 | 502 - 560 | 502 - 625 | 502 - 854 | |
| 270 - 686 | 502 - 339 | 502 - 447 | 502 - 561 | 502 - 627 | 502 - 873 | |
| 270 - 687 | 502 - 359 | 502 - 448 | 502 - 562 | 502 - 629 | 502 - 874 | |
| 270 - 688 | 502 - 361 | 502 - 449 | 502 - 566 | 502 - 632 | 502 - 891 | |
| 270 - 689 | 502 - 363 | 502 - 451 | 502 - 568 | 502 - 634 | 502 - 893 | |
| 270 - 691 | 502 - 364 | 502 - 452 | 502 - 569 | 502 - 635 | 502 - 894 | |
| 270 - 852 | 502 - 366 | 502 - 454 | 502 - 571 | 502 - 636 | 502 - 895 | |
| 270 - 926 | 502 - 367 | 502 - 456 | 502 - 572 | 502 - 637 | 502 - 896 | |
| 502 - 217 | 502 - 368 | 502 - 458 | 502 - 574 | 502 - 638 | 502 - 897 | |

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7.4 **NETWORK EXCHANGE SERVICE ZONES, Continued** (D) (M) 7.4.2. Zone 2 **NPA-NXX NPA-NXX NPA-NXX** NPA-NXX NPA-NXX NPA-NXX NPA-NXX 270 - 238 270 - 757270 - 842502 - 227 502 - 570 502 - 875 606 - 433270 - 759 270 - 843 502 - 228 502 - 573 502 - 933 606 - 437 270 - 247 502 - 597 606 - 502 270 - 762 270 - 844 502 - 231 502 - 935 270 - 251270 - 767 270 - 846 502 - 239 502 - 607 502 - 937 606 - 523 270 - 326270 - 780 270 - 851 502 - 240 502 - 624 502 - 942 606 - 526 270 - 383606 - 528 270 - 781 502 - 241 502 - 626 502 - 943270 - 393270 - 869 270 - 782 502 - 243 502 - 633 502 - 961 606 - 638 270 - 439 270 - 881502 - 261 502 - 647 502 - 962 606 - 788 270 - 783 270 - 883 270 - 529502 - 263 502 - 695 502 - 964 606 - 789 270 - 534270 - 793 270 - 885 270 - 794 502 - 266 502 - 696 502 - 966 859 - 622 270 - 554 270 - 886 270 - 796 502 - 267 502 - 762 502 - 968 859 - 623 270 - 640 270 - 887 502 - 799 270 - 697 270 - 798 270 - 889 502 - 271 502 - 969 859 - 624 270 - 698 270 - 821 270 - 890 502 - 292 502 - 809 502 - 995 859 - 625 270 - 824 270 - 898 502 - 297 502 - 810 606 - 218 859 - 626 270 - 707 502 - 331 502 - 844 606 - 242 859 - 737 270 - 744 270 - 825 270 - 936 270 - 826 270 - 956 502 - 348 502 - 848 606 - 246 859 - 744 270 - 745 502 - 209 502 - 349 502 - 863 606 - 248 859 - 745 270 - 827 270 - 746 859 - 779 502 - 350 502 - 867 606 - 258 270 - 753 270 - 830 502 - 223 859 - 901 502 - 564 502 - 868 606 - 432 270 - 754 270 - 831 502 - 226

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(D) (M)

SECTION 7 - GRANDFATHERED SERVICES, Continued

7.4 NETWORK EXCHANGE SERVICE ZONES, Continued

7.4.3. Zone 3

NPA_NYY	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270 - 221	270 - 365	270 - 662	502 - 252	502 - 947	606 - 754	859 - 734
270 - 229	270 - 370	270 - 664	502 - 255	606 - 237	606 - 786	859 - 748
270 - 232	270 - 377	270 - 667	502 - 268	606 - 285	606 - 835	859 - 842
270 - 233	270 - 388	270 - 669	502 - 347	606 - 296	606 - 848	859 - 854
270 - 235	270 - 389	270 - 676	502 - 440	606 - 298	606 - 855	859 - 865
270 - 236	270 - 403	270 - 725	502 - 461	606 - 337	606 - 874	859 - 987
270 - 249	270 - 424	270 - 726	502 - 463	606 - 353	606 - 886	859 - 988
270 - 252	270 - 466	270 - 729	502 - 477	606 - 355	606 - 889	
270 - 257	270 - 468	270 - 731	502 - 484	606 - 358	859 - 234	
270 - 258	270 - 472	270 - 733	502 - 532	606 - 365	859 - 235	
270 - 264	270 - 474	270 - 736	502 - 535	606 - 377	859 - 262	
270 - 265	270 - 475	270 - 756	502 - 549	606 - 395	859 - 284	
270 - 269	270 - 476	270 - 764	502 - 673	606 - 427	859 - 289	
270 - 271	270 - 483	270 - 771	502 - 722	606 - 456	859 - 328	
270 - 273	270 - 486	270 - 777	502 - 732	606 - 464	859 - 332	
270 - 274	270 - 521	270 - 785	502 - 738	606 - 539	859 - 336	
270 - 275	270 - 522	270 - 788	502 - 743	606 - 549	859 - 362	
270 - 276	270 - 525	270 - 797	502 - 747	606 - 573	859 - 366	
270 - 277	270 - 526	270 - 835	502 - 829	606 - 574	859 - 369	
270 - 278	270 - 527	270 - 838	502 - 833	606 - 631	859 - 375	
270 - 281	270 - 533	270 - 884	502 - 834	606 - 632	859 - 383	
270 - 298	270 - 545	270 - 924	502 - 839	606 - 633	859 - 484	
270 - 322	270 - 546	270 - 927	502 - 845	606 - 639	859 - 497	
270 - 333	270 - 586	270 - 965	502 - 857	606 - 663	859 - 498	
270 - 338	270 - 598	502 - 203	502 - 859	606 - 664	859 - 499	
270 - 355	270 - 639	502 - 222	502 - 878	606 - 666	859 - 527	
270 - 362	270 - 653	502 - 225	502 - 922	606 - 693	859 - 733	

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			,,,,,,,,,,		(D) (M)
7.5	RAT	ES AN	ID CHARGES		
7.5.1.	Residential Network Switched Services				
	A.	Basi	Basic Local Exchange Service		
		I.	Residential Dial Tone Service	Rate	
			Per line, per month		
			Zone 1	\$15.99	
			Zone 2	\$19.99	
			Zone 3	\$49.99	
			Feature Package, per month, per line	\$7.99	
			Direct Dialed local Exchange Calls, per minute	\$0.050	
			Direct Dialed InterLATA Toll, per minute	\$0.089	
			Direct Dialed IntraLATA Toll, per minute	\$0.089	
		II.	PowerNet Global Basic Service		
			Per Line, Per Month		
			Zone 1	\$22.99	
			Zone 2	\$22.99	
			Zone 3	\$52.99	
			Direct Dialed InterLATA Toll, per minute	\$0.089	
			Direct Dialed IntraLATA Toll, per minute	\$0.089	1
					(D) (M)

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7.5	RAT	ES AN	D CHARGES, Continued	(D) (N		
7.5.1.	Residential Network Switched Services, Continued					
	B. Residential Bundled Services					
		I.	ed Service Rate			
		1.	PowerNet Global Unlimited Bundle	ed Service Rate		
			Per Line, Per Month			
			Zone 1	\$49.99		
			Zone 2	\$49.99		
			Zone 3	\$79.99		
		II.	PowerNet Global Basic Plus Bundle	ed Service		
			Per Line, Per Month			
			Zone 1	\$29.99		
			Zone 2	\$29.99		
			Zone 3	\$59.99		
			Direct Dialed InterLATA Toll, per	minute \$0.089		
			Direct Dialed IntraLATA Toll, per			
7.5.2	Per l	Use Cu	stom Calling Features	Charge Per Use		
	Rene	at Dial	ing (*66)	\$0.75		
	-		ocking (*67)	\$0.75		
			Incoming Call (*69)	\$0.75		
7.5.3.	Indi	vidual	Calling Features			
	A11 (Call Blo	cking	\$3.50		
			VIIII B			
			Call Rejection	i i		
	Anor	nymous	Call Rejection ding – No Answer/Busy Line	\$3.50		
	Anoı Call	nymous Forwar	ding – No Answer/Busy Line	\$3.50 \$3.50		
	Anor Call Call	nymous Forwar Forwar	ding – No Answer/Busy Line ding- Variable	\$3.50 \$3.50 \$3.50		
	Anor Call Call Call	nymous Forwar Forwar Waitin	ding – No Answer/Busy Line ding- Variable g	\$3.50 \$3.50 \$3.50 \$3.50		
	Anor Call Call Call Call	nymous Forwar Forwar Waitin Waitin	ding – No Answer/Busy Line ding- Variable g g with ID	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50		
	Anor Call Call Call Call	nymous Forwar Forwar Waitin Waitin er ID W	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name	\$3.50 \$3.50 \$3.50 \$3.50		
	Anor Call Call Call Call Calle Spee	nymous Forwar Forwar Waiting Waiting er ID W	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name ng 8	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICE COMMISSION OF KENTUSKY EFFECTIVE		
	Anor Call Call Call Call Call Spee	nymous Forwar Forwar Waiting Waiting er ID Wed Callid	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name ng 8 ng 30	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICE COMMISSION OF KENTUSKY EFFECTIVE		
	Anor Call Call Call Call Call Spee	nymous Forwar Forwar Waiting Waiting er ID Wed Callid	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name ng 8	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICE COMMISSION OF KENTUSKY EFFECTIVE 6/28/2005 PURSUANT TO 807 KAR 5:011		
Issued:	Anor Call Call Call Call Spee Spee Thre	nymous Forwar Forwar Waiting Waiting or ID Wed Callid Callid e-Way	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name ng 8 ng 30	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICE COMMISSION OF KENTUSKY EFFECTIVE 6/28/2005 6/28/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)		
	Anor Call Call Call Call Spee Spee Thre	nymous Forwar Forwar Waiting Waiting or ID Wed Callid Callid e-Way	ding – No Answer/Busy Line ding- Variable g g with ID Vith Name ng 8 ng 30	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICES COMMISSION OF KENTSIGNY EFFECTIVE 6/28/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1) Effective: June 28, 2005		
Issued: .	Anor Call Call Call Call Spee Spee Thre	nymous Forwar Forwar Waiting Waiting or ID Wed Callid Callid e-Way	ding – No Answer/Busy Line ding- Variable g g with ID 7ith Name ng 8 ng 30 Calling	\$3.50 \$3.50 \$3.50 \$3.50 \$3.50 PUBLIC SERVICES COMMISSION OF KENTSIGNY EFFECTIVE 6/28/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1) Effective: June 28, 2005		

7.5	RATES AND CHARGES, Continued	(D) (M)
7.5.4.	Directory Listing	
	Non-Published Listing Non-Listed Listing Additional Listing	\$2.40 \$2.40 \$2.40 (M)

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100 Commercial Drive By

Fairfield, OH 45014

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(D)

SECTION 7 – GRANDFATHERED SERVICES, Continued

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SECTION 9 (1) Effective: June 28, 2005

Account Number: PNG11111111 GEORGE JETSON

Invoice Date: Invoice #:

To avoid any billing problems please call us with any changes or additions to your phone service.

Customer Service: 1-800-860-9495 Internet Services: 1-877-599-2295 Collections: 1-877-599-2921

> GEORGE JETSON Address City, State

Amount of Last Bill Payments Received - Thank You Adjustments Previous Balance		\$110.44 (\$110.44) \$0.00 \$0.00
Long Distance Charges Recurring Charges VEN Local Number Portability Service Line Charge Local Unlimited Package Non-Recurring Charges Finance Charges Taxes / Surcharges		\$0.45 \$56.74 \$0.25 \$6.50 \$49.99 \$0.00 \$0.00
FCC Common Carrier Regulatory Fee Federal Excise Tax Federal Telecommunications Relay Service Fund Massachusetts 911/Disability Access Fee Network Access Charge Sales Tax - Residential (fully taxable) Sales Tax - Residential - local exemption Discounts Total New Charges	\$0.04 \$1.67 \$0.03 \$0.85 \$5.48 \$1.00 \$0.01	(\$0.45) \$65.82

TOTAL AMOUNT DUE: \$65.82

Simplify life with eBill! View, pay, and print your bills online and access customer service. Full itemized call detail, special reports and more are available online at no charge. Visit www.pngcom.com and click on Customer Login to get started!

Please Detach here and return with remittance

1PNG111111

Account Number
PNG1111111 GEORGE JETSON

Invoice Date 01/26/04

Please remit by 2/15/2004 to avoid a 1.5% Finance Charge.

TOTAL AMOUNT DUE: \$65.82

PUBLIC SERVICE COMMISSION

Amount Enclosed: OF KENTUCKY

EFFECTIVE Please see reverse side of this page for alternate payment

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

200

Executive Director 10126200400000065827

Return this portion with payment to:

PowerNet Global Communications PO Box 740146 Cincinnati, OH 45274-0146